

Gemma Deschamps

Subject: CYDC Visit - Minister - 23/01/2018
Location: Traditional Gardens / Client Services Tea Room

Start: Tue 23/01/2018 2:40 PM
End: Tue 23/01/2018 4:00 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Melissa Denman

Required Attendees: Andrew Ross; Sue E Bailey; Vicki Ford; mfam2; Michelle L Curtis; Adelina Stanley; Nahisda Marquez; Paul K Hefferan; Robert L Drummond; Christine O'brien; Gail Quincey; Trevor J Merritt; Bob Thompson; Trisha D Anderson; Mike V Hermann; Andrew J Morris; Nathaniel Prior; Ross Driver - Health; Rhonda Morris - Health

Optional Attendees: Michelle Curtis - Health

Hi everyone,

An updated itinerary is attached, as sent out by Gail this morning, along with a list of guests attending.



Itinerary - CYDC Visit
259 811-1182.pdf...

Itinerary - CYDC Visit
259 811-1182.pdf

The timeframe is very short (1.5hrs onsite). Christine asks that you attend Traditional Gardens for a Welcome to Country and traditional dancing at 2.40pm.

From there, the guests will be escorted around the centre by Christine, Sue, Trevor, Adelina, Nat & Margaret.

It is expected that the guests will end their visit at the Client Services tea room at approx. 3.45pm – you are all invited to attend a small afternoon tea at this point.

Thanks

Mel



Minister Visit

Tuesday 23 January 2018

Attendees: Minister Di Farmer, Chief of Staff Noela Quadrio, Senior Media Advisor – Ron Goodman, Sandra Moore, David Goodinson, MPS cott Stewart, MPAaron Harper

Centre Delegates: A/Executive Director Christine O'Brien, Acting Deputy Director Sue Bailey, A/Unit Manager, Operations Trevor Merritt, Manager Cultural Unit Adelina Stanley

Additional Support Delegates: Michelle Curtis or Duty Nurse (Queensland Health), Margaret Farmer (Education Queensland), Vicki Ford (NQAFMHS)

Schedule:

Time	Area Visit	Person Responsible
2:30 pm	Collect visits from Entry/Exit	Christine O'Brien
2:40 pm	Traditional Gardens for Welcome to Country and Traditional Dancing	Ash Saltner and William Mabo
3:00 pm	Explanation of Cultural Space at Undercover	Adelina Stanley
3:10 pm	Visit Jabiru Unit and Osprey ILU	Sue Bailey
3:30 pm	Walk through Education Precinct	Margaret Farmer
3:45 pm	Visit Client Services – afternoon tea with Client Services Team Leaders and Specialist Support Staff	Host – Christine O'Brien
4.00 pm	Exit Centre through Medical / Ops	Michelle Curtis or Duty Nurse / Trevor Merritt

Those expected to attend Welcome at Traditional Gardens and Client Services afternoon tea:

Unit Manager - Bob Thompson,
 A/Unit Manager and First Nations Action Board Member - Nathaniel Prior
 Practice Support Manager - Andrew Morris
 A/Manager, Client Relations - Nahisda Marquez
 A/Manager, Business Support Services - Gail Quincey
 A/Manager, Human Resources - Mike Herrmann
 Manager, Administration and Finance – Paul Hefferan
 Team Leader, BST – Rob Drummond
 Team Leader, Casework – Trisha Anderson
 Development, Sport & Recreation Coordinator – Andrew Ross

Cleveland Youth Detention Centre

Print View: VIS240 Centre Visit Booking - 2:30 PM - 23 Jan 18

Visitors:

Visitor	Application Status	Attended	Time	Departed	Time	Escorted?	Criminal History Status
Farmer, Di	Approved	?		?		78B(2)(c)	N
Goodman, Ron	Approved	?		?			N
Quadrio, Noela	Approved	?		?			N
Goodinson, David	Approved	?		?			N
Harper, Aaron	Approved	?		?			N
Stewart, Scott	Approved	?		?			N
Moore, Sandra	Pending Approval	?		?			N

Escort Name: Christine O'brien
Visit Result:

Visit Details:

Date: 23 Jan 18
Visit Type: Other
Start Time: 2:30 PM
End Time: 4:00 PM
Person/Place being visited: Centrewide
Reason for Visit: CYDC tour
Areas Visiting: Centrewide
Comment: Christine O'Brien and Sue Bailey will be at Entry/Exit to greet guests on arrival; if not, contact Christine's mobile on

Notifications

To	Description	Created on	Status	Status By
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History

Event	Date	Status	Officer	Notes
Centre Visit Created	16 Jan 18 04:03 PM	Draft	Melissa Denman	

END OF REPORT

Gemma Deschamps

From: Melissa Denman
Sent: Tuesday, 16 January 2018 3:38 PM
To: _YSYD_CYDC_MGRS
Subject: CYDC Visit - Minister & Director-General - 23/01/2018

Hi everyone,

Our new Minister, Di Farmer, along with our Director-General, Michael Hogan, will be visiting CYDC next Tuesday afternoon (23rd).

On Christine's request, can you all please review your calendars to ensure you are available. I will send through a meeting request for you all to meet with the visitors to discuss key/hot topics, and have some afternoon tea. Following this, the guests will go on a tour of the centre.

Names attending (that I am aware of at this stage)

Di Farmer, Minister for Child Safety, Youth and Women, and Minister for the Prevention of Domestic and Family Violence
Michael Hogan, Director-General, Department of Child Safety, Youth and Women
Noela Quadrio, Chief of Staff
Ron Goodman, Senior Media Advisor

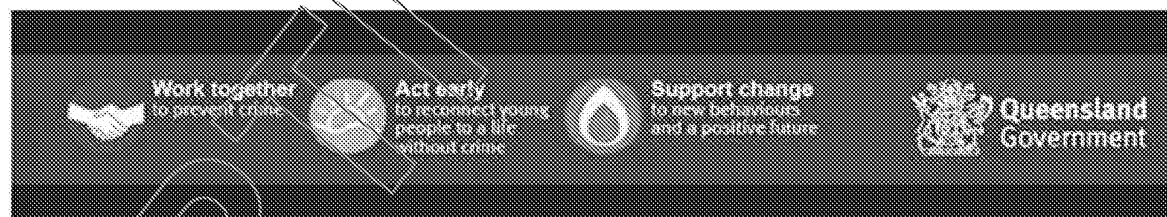
Any questions to Christine please.

thanks

Regards,

Melissa Denman | Executive Support Officer
Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women
27-29 Old Common Road, Belgian Gardens | Townsville Qld 4810 |

P: 07 4421 5101 E: melissa.denman@justice.qld.gov.au



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Gemma Deschamps

From: Alex Robynson
Sent: Tuesday, 16 January 2018 9:42 AM
To: Kirryn Lewis; Sean Harvey
Subject: FW: Townsville visit draft agenda v2.docx - Confidential
Attachments: image002.png; ATT00001.htm; Townsville visit draft agenda v2.docx; ATT00002.htm

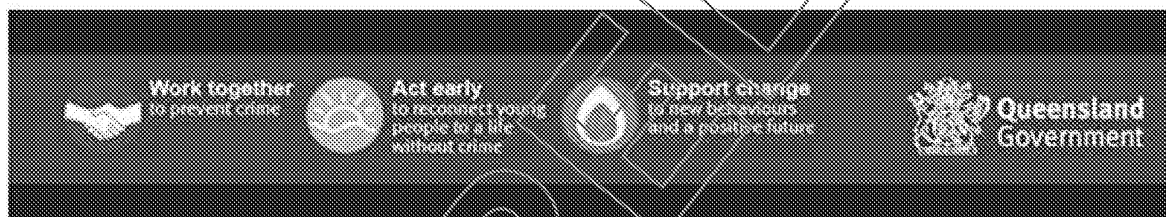
FYI

Minister going to CYDC and Townsville YJSC (Kirwan one) next week.

Thanks

Alex

Alex Robynson
Principal Executive Officer
Office of the Assistant Director-General
Youth Justice
Department of Child Safety, Youth and Women
Ph: 3227 7079 (x77079)
alex.robynson@justice.qld.gov.au



From: David Goodinson
Sent: Tuesday, 16 January 2018 9:29 AM
To: Alex Robynson <Alex.Robynson@justice.qld.gov.au>; Frances BIDDULPHAMARAL <Frances.BIDDULPHAMARAL@justice.qld.gov.au>
Cc: Sandra Moore <Sandra.Moore@communities.qld.gov.au>
Subject: Fwd: Townsville visit draft agenda v2.docx - Confidential

Guys please see below. Can you make arrangements as necessary.

Regards
David

Sent from my iPhone

Begin forwarded message:

From: Sandra Moore <Sandra.Moore@communities.qld.gov.au>
Date: 15 January 2018 at 6:09:29 pm AEST



To: David Goodinson <David.Goodinson@justice.qld.gov.au>, David L Olsen
<David.OLSEN@justice.qld.gov.au>

Cc: Susan Sheahan <Susan.Sheahan@communities.qld.gov.au>

Subject: Townsville visit draft agenda v2.docx - Confidential

Hello David and David, could you assist by making the arrangements for the Minister to visit Cleveland Youth Detention Centre in the afternoon (refer schedule) and also the visit to the Kirwan Youth Justice centre to meet and greet staff the following day? Happy to discuss of course.

Thanks so very much for your help.

Sandra.

RTI RELEASE

Townsville visit

Minister Farmer, Noela Quadrio (Chief of Staff), Ron Goodman (Senior Media Advisor), Michael Hogan (Director-General)

Date and time	Event and location	Notes and Issues
23 January 6:45 a.m. - 8:40 a.m.	Qantas	Proposed.
9:00am – 10:00am	Townsville Child Safety Service Centre visit	To be confirmed between ODG and MO Walk around and morning tea with staff in staff room
10:00am – 11:30am	DFV Stakeholders Meeting at Townsville CSSC	Conference Room 1 at Townsville Child Safety Centre ODG finalising invitation wording with the MO. ODG to provide region with draft and final MO to distribute Meet and greet; Max of 20 people (with advice from region) Provide morning tea-type catering
12:00am – 1:30pm	Child, Family and Youth Meeting at Townsville CSSC	Conference Room 2 at Townsville Child Safety Centre ODG finalising invitation wording with the MO. ODG to provide region with draft and final MO to distribute Meet and greet; Max of 20 people (with advice from region) Provide lunch-type catering
23 January 1:30 p.m. – 2:00 p.m.	Factor in 1 hour for lunch	
2:30pm – 5:00pm	Visit to Cleveland Youth Detention Centre	
23 January 6:30 p.m.	Dinner with local MPs	Tentative
24 January 9:00 a.m. – 10:00 a.m.	Media announcement	Minister's Office to arrange
24 January 10:30am – 12:00pm	Stronger Communities Rapid Action Patrol at Riverway	Tentative Minister's Office to arrange Extraordinary meeting with Minister O'Rourke, MPs, TSCAG Executive Committee and Action Group in attendance. Head of Rapid Action Patrol to attend. Mayor is not a member of TSCAG at present. Region is interested to engage the Local Council more in our work (the work of our State Government and partner more closely with Local Government).
12:00pm – 1:00pm	Visit to Kirwan Youth Justice Centre	
24 January 1:00 pm – 2:00 p.m.	Factor in 1 hour for lunch	

Date and time	Event and location	Notes and issues
24 January 4:45 p.m. - 6:35 p.m.	Qantas	Proposed. To be confirmed between ODG and MO

DRAFT

Gemma Deschamps

73(2)

From: Susan Sheahan [mailto:Susan.Sheahan@communities.qld.gov.au]
Sent: Friday, 19 January 2018 4:44 PM
To: Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>
Subject: RE: Cleveland Youth Detention Centre visit

Hi Christine

Further to your below email, please be advised that third party personal information and currently there are no mobility issues that we are aware of.

Many thanks again for your kind assistance with the Minister's visit.

Hope you have a lovely weekend.

Many thanks and kind regards

Sue Sheahan

Executive Support Officer to Regional Executive Director

North Queensland Region | Department of Communities,
Child Safety and Disability Services
Level 8 Verde Tower 445 Flinders Street Townsville
T: 07 4799 5554 | F: 07 4799 5570



From: Christine O'Brien
Sent: Friday, 19 January 2018 1:12 PM

To: Susan Sheahan
Cc: David Goodinson ; Stacey A Henderson
Subject: RE: Cleveland Youth Detention Centre visit

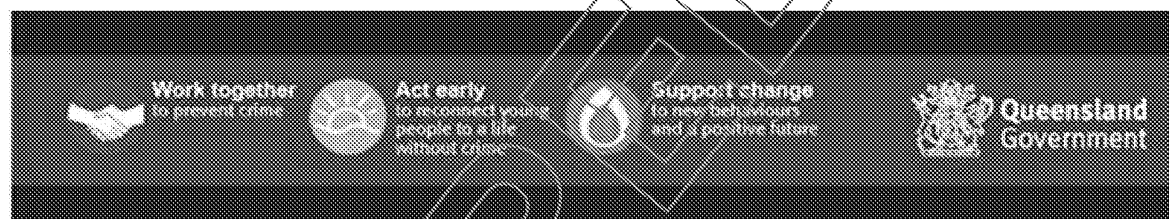
Hi Susan,
We have just had a walk through in preparation for the visit.
We will be doing a welcome to country in the cultural garden or adjacent undercover area weather dependent, at the start of the tour. Afternoon tea will be provided in the client services area approx half way, as we move through the centre.

If any of the group have mobility issues or dietary requirements please let me know.

Kind regards

Christine O'Brien | A/Executive Director
Cleveland Youth Detention Centre | Youth Justice
Department of Child Safety, Youth and Women
27-79 Old Common Road, Belgian Gardens QLD 4810

T: 07 4421 5194 Mobile phone numbers E: Christine.Obrien@justice.qld.gov.au



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From: Susan Sheahan [<mailto:Susan.Sheahan@communities.qld.gov.au>]
Sent: Friday, 19 January 2018 12:26 PM
To: Stacey A Henderson <Stacey.Henderson@justice.qld.gov.au>
Cc: Christine O'Brien <Christine.Obrien@justice.qld.gov.au>
Subject: RE: Cleveland Youth Detention Centre visit

Thanks so much Stacey, really appreciate you following up on this. I am certain you would be aware but please note the following information that has been provided to our department:

Cleveland Youth Detention Centre proposes the following:

- Guests to be met by the A/Executive and Deputy Directors on arrival

- Guests will be accompanied through security screening (similar to airport)
- Guests will be taken to the Executive Director's office for an initial introduction and any discussion points (light refreshments will be provided)
- Guests will undertake a tour of the centre, focusing on key areas of note; Client Services, Medical centre, Education Queensland / school.

Parking Arrangements: Parking spaces will be made available in the main carpark marked/reserved with traffic cones adjacent to the Entry building.

Security Requirements: Visitors are requested to wear closed in footwear and observe an appropriate dress code. It is advisable not to bring valuables onto the centre and permission to bring laptops and mobile phones is required. The photographing of Young People within the centre is not permitted.

Many thanks and kind regards

Sue Sheahan

Executive Support Officer to Regional Executive Director

North Queensland Region | Department of Communities,
Child Safety and Disability Services
Level 8 Verde Tower 445 Flinders Street Townsville
T: 07 4799 5554 | F: 07 4799 5570



From: Stacey A Henderson

Sent: Friday, 19 January 2018 12:21 PM

To: Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>

Cc: Susan Sheahan <Susan.Sheahan@communities.qld.gov.au>

Subject: Cleveland Youth Detention Centre visit

Hi Christine

David Goodinson has confirmed that he will be the only person from Youth Justice attending the Cleveland Youth Detention Centre visit next Tuesday the 23rd January.

David Goodinson is the Regional Director for Youth Justice, Far North and North Queensland.

Please let me know if you require further information.

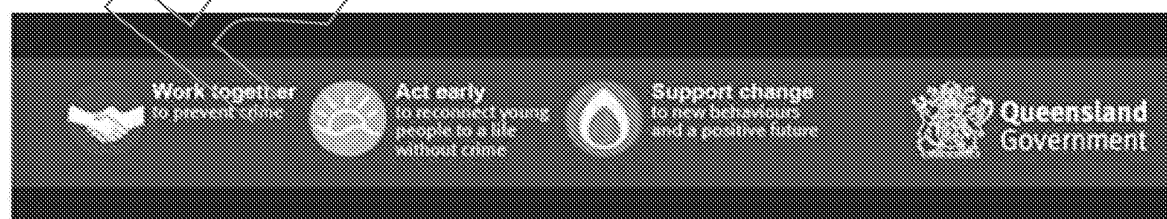
Thanks very much

Stacey Henderson | A/Executive Assistant

Office of the Regional Director | Youth Justice | Department of Child Safety, Youth and Women

Level 10, Corporate Tower, 15 Lake Street, Cairns Qld 4870

P: 07 4048 9806 E: stacey.henderson@justice.qld.gov.au



Gemma Deschamps

From: Melissa Denman
Sent: Tuesday, 16 January 2018 3:42 PM
To: Trevor J Merritt
Cc: Christine O'Brien; Sue E Bailey; Melissa Denman
Subject: FW: CYDC Visit - Minister & Director-General - 23/01/2018

Hi Trevor,

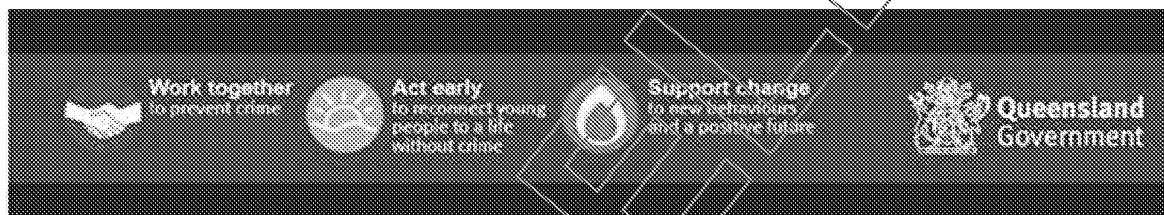
Can you please arrange for 2x car spaces to be blocked off on Tuesday morning (or Monday night) for our guests. Either the two beside the handicapped space, or the two first 'small' car spaces.

Thanks ☺

Regards,

Melissa Denman | Executive Support Officer
Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women
27-79 Old Common Road, Belgian Gardens | Townsville Qld 4810 |

P: 07 4421 5101 E: melissa.denman@justice.qld.gov.au



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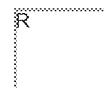
From: Melissa Denman
Sent: Tuesday, 16 January 2018 3:38 PM
To: _YSYD_CYDC_MGRS
Subject: CYDC Visit - Minister & Director-General - 23/01/2018

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Names attending (that I am aware of at this stage)



Di Farmer, Minister for Child Safety, Youth and Women, and Minister for the Prevention of Domestic and Family Violence

Michael Hogan, Director-General, Department of Child Safety, Youth and Women

Noela Quadrio, Chief of Staff

Ron Goodman, Senior Media Advisor

Any questions to Christine please.

thanks

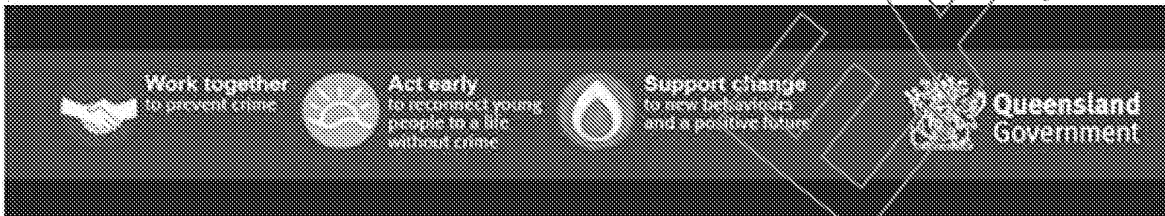
Regards,

Melissa Denman | Executive Support Officer

Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women

27-79 Old Common Road, Belgian Gardens | Townsville Qld 4810 |

P: 07 4421 5101 E: melissa.denman@justice.qld.gov.au



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RTI REQUEST

R

R

Gemma Deschamps

73(2)

From: Gail Quincey
Sent: Tuesday, 23 January 2018 11:15 AM
To: Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>; Sue E Bailey <Sue.BAILEY@justice.qld.gov.au>; Trevor J Merritt <Trevor.MERRITT@justice.qld.gov.au>; Adelina Stanley <Adelina.Stanley@justice.qld.gov.au>; Margaret Farmer <Margaret.Farmer@justice.qld.gov.au>; Vicki Ford <vicki.ford@health.qld.gov.au>; Bob Thompson <Bob.Thompson@justice.qld.gov.au>; Nathaniel Prior <Nathaniel.Prior@justice.qld.gov.au>; Andrew J Morris <Andrew.MORRIS@justice.qld.gov.au>; Nahisda Marquez <Nahisda.MARQUEZ@justice.qld.gov.au>; Mike V Herrmann <Mike.Herrmann@justice.qld.gov.au>; Paul K Hefferan <Paul.Hefferan@justice.qld.gov.au>; Robert L Drummond <Robert.Drummond@justice.qld.gov.au>; Trisha D Anderson <Trisha.Anderson@justice.qld.gov.au>; Andrew Ross <Andrew.Ross@justice.qld.gov.au>
Cc: Melissa Denman <Melissa.Denman@justice.qld.gov.au>
Subject: IMPORTANT - Minister Visit changes

Hi All

Please find attached an updated Minister Visit schedule. The DG is no longer attending and the visit is now a shorter time frame.

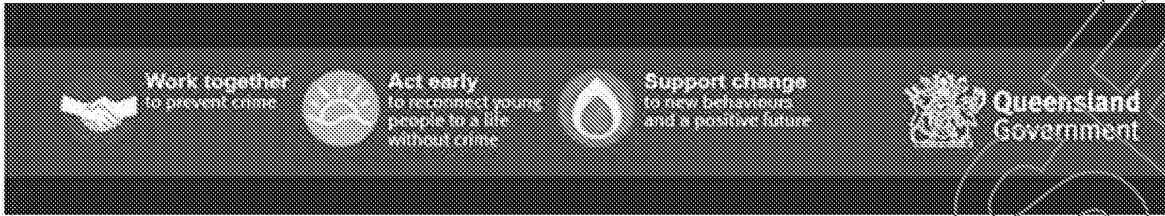
If you have any questions, please let me know.



Thanks...Gail

Gail Quincey | A/Manager, Business Support Services
Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women

27–79 Old Common Road, Belgian Gardens, Townsville 4810
P: 07 4421 5107 E: gail.quincey@justice.qld.gov.au



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RTI RELEASES



Gemma Deschamps

73(2)

-----Original Message-----

From: Christine O'Brien

Sent: Tuesday, 23 January 2018 9:37 PM

To: David Herbert <David.Herbert@justice.qld.gov.au>

Subject: Re: Min visit

Hi David,

Great - thank you. We did a welcome to country in the cultural garden with Aboriginal and Torres Strait Islander dances and music /singing - Minister joined in and talked to the boys etc Rain just held off.

Took them into a unit (Jaburu - Gold) and some of the dancers showed them their cells. Then had a walk through an independent living unit and on through EQ/ education precinct into Client Services; where we had tea and scones with all the functional managers. I think she spoke with every one!

As we walked out through medical, the MP said he used to be an ambulance man and was very interested/ empathetic as to the state some YPs might be in when we get them and when they're heightened etc Finished via operations and the control room when a code green was called ! They wanted to know what that was and if the YPs had run off out of the centre !

They seemed to enjoy the excitement and Minister said that running around inside would be normal risk taking adolescent behaviour.

So they really got a good, if quick overview; with Adelina and Nat Prior (First Nations), young people, culture, EQ and Client services plus transition all right up there.

David Goodinson said he was there to represent Sean and made plenty of his own points.

So all in all, I think highly successful - but will await feedback.

I sung Fran's praises and leadership as to how far the centre had come since the riot and the need to address the high remand numbers through community & joint agency responses eg courts, Police, SBAs and on-country initiatives in the North and Central regions, Cairns etc where many of our YPs are from. I didn't linger too long on that but kept the party



moving to make the most of being on and seeing the centre as none of them had been there before. I think they were all shocked at 10 - 13 yr olds having to go through that process / experience.

Minister did comment that CYDC had a very different feel to BYDC - in a good way I think - hope!

Do let me know if there's any feedback good or otherwise.

Thank you for following up - appreciated, Kind regards Chris O'Brien Sent from my iPhone

> On 23 Jan 2018, at 9:07 pm, David Herbert <David.Herbert@justice.qld.gov.au> wrote:

>

> How did Minister Farmer's visit go today?

>

> Sent from my iPhone

RTI RELEASE



Gemma Deschamps

73(2)

NOT FOR RELEASE

From: Toni Zaro
Sent: Monday, 12 February 2018 5:45 AM
To: Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>
Subject: photo

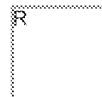
Morning Chris,

Attached is your picture with that minister. Sorry I took so long it's been quite a week ☺

Cheers, Toni

Toni Zaro | Program Officer
Cleveland Youth Detention Centre | Youth Justice | Department Justice & Attorney-General
27 – 29 Old Common Road Belgian Gardens QLD 4810
Phone: 07 4421 5179 | Email: Toni.Zaro@justice.qld.gov

Youth Justice Work together... Act early... Support change...



Gemma Deschamps

From: Christine O'brien
Sent: Wednesday, 17 January 2018 10:53 PM
To: Alex Robynson
Cc: Kirryn Lewis
Subject: Fwd: Min visit

Hi there,
Appreciate you're in overdrive right now- but please can you confirm asap whether it's Tues / Weds or what - as I understand it's not been confirmed with the Minister yet?
Kind regards

Chris O'Brien Sent from my iPhone

Begin forwarded message:

From: Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>
Date: 17 January 2018 at 4:18:24 pm AEST
To: Melissa Denman <Melissa.Denman@justice.qld.gov.au>, David Goodinson <David.Goodinson@justice.qld.gov.au>
Cc: Christine O'brien <Christine.Obrien@justice.qld.gov.au>, Errica Fforde <Errica.Fforde@communities.qld.gov.au>, Elizabeth Barrett <Elizabeth.Barrett@communities.qld.gov.au>
Subject: RE: Min visit

Hi All

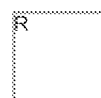
Just a reminder the below request is due by COB today.

I look forward to hearing from you

Kind regards

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region | Department of Communities, Child Safety and Disability Services
<http://www.communities.qld.gov.au/>
Level 8, Flinders Street Tower, 405 Flinders Street, Townsville, Q 4810
T: 07 4799 5533 | Q-Net: 97339 | F: 07 4799 5533

From: Hannah Elmazis
Sent: Tuesday, 16 January 2018 2:28 PM
To: Melissa Denman <Melissa.Denman@justice.qld.gov.au>, David Goodinson <David.Goodinson@justice.qld.gov.au>
Cc: Christine O'brien <Christine.Obrien@justice.qld.gov.au>, Errica Fforde <Errica.Fforde@communities.qld.gov.au>, Elizabeth Barrett <Elizabeth.Barrett@communities.qld.gov.au>
Subject: RE: Min visit
Importance: High



Hi All

As you may be aware, Minister Farmer is coming to Townsville on 23 and 24 January 2018 and will be visiting a range of Child Safety Service Centres, Youth Justice Service Centres, Cleveland Detention Centre and a range of stakeholders.

We have only just received this and it is due to the Minister's Office tomorrow. Could you please provide this information to me by **COB tomorrow Wednesday, 17 January 2018.**

We have been requested by the Minister's Office to liaise with you to obtain the below information:

Cleveland Youth Detention Centre Visit

Date: 23 January 2018
Time: 2:30-5:00pm
Venue: Old Common Rd, Belgian Gardens
Contacts: Department: <insert name>, <insert position>
Ph: <insert mobile>
Agency: <insert name>, <insert position>
Ph: <insert mobile>
Person Meeting the Minister: <insert name>, <insert position>
Ph: <insert mobile>
Parking Arrangements: <insert parking details>

Youth Justice Centre Visit

Date: 24 January 2018
Time: 12:00-1:00pm
Venue: 109 Bamford Lane, Kirwan
Contacts: Department: <insert name>, <insert position>
Ph: <insert mobile>
Agency: <insert name>, <insert position>
Ph: <insert mobile>
Person Meeting the Minister: <insert name>, <insert position>
Ph: <insert mobile>
Parking Arrangements: <insert parking details>

For each visit, the below information is also required:

KEY/HOT ISSUES including Cultural Impact

- <Provide succinct information on relevant hot issues. Outline potential issues/risks>

LOCAL MEDIA SCAN

- <Provide details on any recent media issues or campaigns. Not necessarily limited to portfolio, for example, youth crime, change to cycle rules, asset sales etc. Dot points only required on topics, if more information is required, it will be requested by the Minister's Office, for example, attaching a copy of the actual media report.>

CONSULTATION

Internal and External Consultation

- <Mandatory heading. Names and positions consulted only (do not include outcomes, for example, 'supported' or similar) in the correct format of title, name, position, directorate or region. If speaking points or a media release are included, note consultation with Media Unit. If consultation was not required, insert 'Not applicable'>

Kind regards

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region | Department of Communities, Child Safety and Disability Services
<http://www.communities.qld.gov.au/>
Level 8, Flinders Street Tower, 445 Flinders Street, Townsville, Q 4810
T: 07 4799 5533 | Q-Net: 97339 | F: 07 4799 5533

From: Melissa Denman
Sent: Tuesday, 16 January 2018 1:52 PM
To: Alex Robynson <Alex.Robynson@justice.qld.gov.au>; Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>
Cc: Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>; Melissa Denman <Melissa.Denman@justice.qld.gov.au>
Subject: RE: Min vist

Hi Hannah,

I'm on leave from this afternoon, returning on Tuesday morning.

Happy to help with what I can this afternoon or Tuesday. We are making plans on our end for the visit onsite. Christine will be your main contact regarding any questions/information on CYDC.

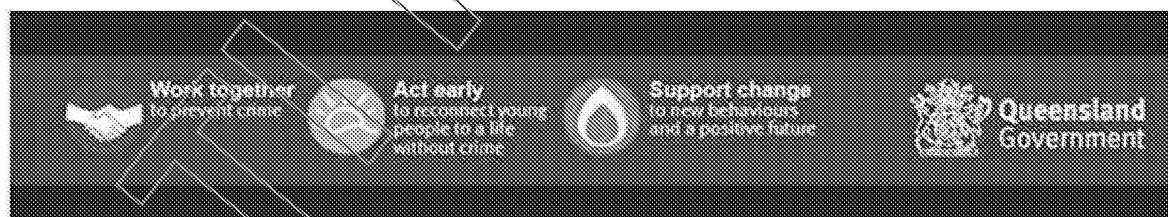
Ta

Mel

Regards,

Melissa Denman | Executive Support Officer
Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women
27-79 Old Common Road, Belgian Gardens | Townsville Qld 4810 |

P: 07 4421 5101 E: melissa.denman@justice.qld.gov.au



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From: Alex Robynson
Sent: Tuesday, 16 January 2018 12:18 PM
To: Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>

Cc: David Goodinson <David.Goodinson@justice.qld.gov.au>; Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>; Melissa Denman <Melissa.Denman@justice.qld.gov.au>

Subject: Min visit

Hi Hannah – as discussed, see attached email from Mel Denman

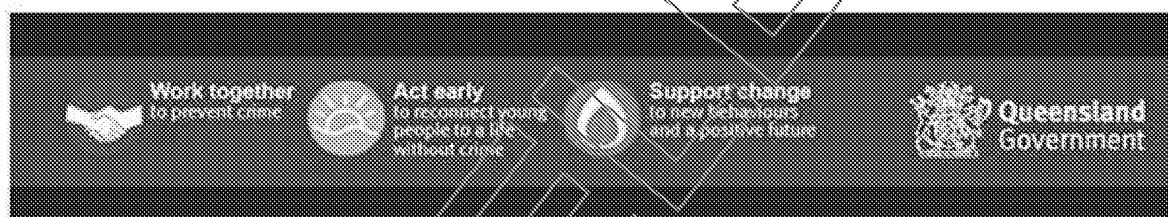
I have copied the key players in to this email for you to make contact.

David/Christine/Melissa – Hannah has been asked to pull together some information for the Min visit. Can you please assist with whatever information is needed for the CYDC visit and the YISC visit.

Thanks

Alex

Alex Robynson
Principal Executive Officer
Office of the Assistant Director-General
Youth Justice
Department of Child Safety, Youth and Women
Ph: 3227 7079 (x77079)
alex.robynson@justice.qld.gov.au



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Gemma Deschamps

From: Christine O'brien
Sent: Monday, 22 January 2018 3:26 PM
To: Melissa Denman; Trevor J Merritt
Subject: Fwd: The Honourable Minister Di Farmer MP visit to Cleveland Youth Detention Centre - Tuesday 23 January 2018
Attachments: Staff and Visitor Entry and Exit.AttA.Prohibited.Items.pdf; ATT00001.htm; Application to Bring Restricted Items into the Centre.pdf; ATT00002.htm

Hi Mel / Trevor,
 Please ensure the MPs are on the visiting list.
 Kind regards

Chris O'Brien Sent from my iPhone

Begin forwarded message:

From: "Susan Sheahan" <Susan.Sheahan@communities.qld.gov.au>
To: "Christine O'brien" <Christine.Obrien@justice.qld.gov.au>
Subject: FW: The Honourable Minister Di Farmer MP visit to Cleveland Youth Detention Centre - Tuesday 23 January 2018

Hi Christine

In addition, may I ask if you could please make four car spaces available for parking on Tuesday 23 January 2018 (Sandra Moore who is transporting the Minister, Chief of Staff, Senior Media Advisor and Director-General; one for each Member of Parliament; and one for David Goodinson)? It would be appreciated if you could please confirm that the above request can be attended to at your earliest convenience.

Many thanks and kind regards, Sue

Sue Sheahan
 Executive Support Officer to Regional Executive Director
 North Queensland Region | Department of Communities,
 Child Safety and Disability Services
 Level 8 Verde Tower 445 Flinders Street Townsville
 T: 07 4799 5554 | F: 07 4799 5570

From: Susan Sheahan
Sent: Monday, 22 January 2018, 11:14 AM
To: Christine O'brien <Christine.Obrien@justice.qld.gov.au>
Subject: FW: The Honourable Minister Di Farmer MP visit to Cleveland Youth Detention Centre - Tuesday 23 January 2018

Good morning Christine

Further to my below email correspondence, please note the following additions of the local Members of Parliament (MPs) to the attendees list for the visit to your Cleveland Youth Detention Centre.

Name	Title
The Honourable Di Farmer MP	Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence
Ms Noela Quadrio	Chief of Staff, Office of the Honourable Di Farmer, Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence

Mr Rod Goodman	Senior Media Advisor, Office of the Honourable Di Farmer, Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence
Mr Michael Hogan	Director-General, Department of Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence
Ms Sandra Moore <small>Mobile phone numbers</small>	Regional Executive Director, Department of Communities, Child Safety and Disability Services
Mr David Goodinson	Regional Director, Youth Justice, Far North and North Queensland
Mr Aaron Harper MP	Member for Thuringowa
Mr Scott Stewart MP	Member for Townsville

I do hope this will not cause you too much inconvenience at this late stage.

I will inform the MPs of the requirements for the visit, which you have kindly provided previous to this email.

Many thanks and kind regards

Sue Sheahan

Executive Support Officer to Regional Executive Director

North Queensland Region | Department of Communities,
Child Safety and Disability Services

Level 8 Verde Tower 445 Flinders Street Townsville

T: 07 4799 5554 | F: 07 4799 5570

From: Susan Sheahan

Sent: Friday, 19 January 2018 11:03 AM

To: Christine O'brien <Christine.Obrien@justice.qld.gov.au>

Subject: The Honourable Minister Di Farmer MP visit to Cleveland Youth Detention Centre - Tuesday 23 January 2018

Good morning Christine

Thank you for taking my call this morning regarding arrangements for The Honourable Minister Di Farmer MP visit to Cleveland Youth Detention Centre on Tuesday 23 January 2018, it was lovely to speak with you.

As discussed, I am pleased to provide you with the following list of names and titles for this visit:

Name	Title
The Honourable Di Farmer MP	Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence
Ms Noela Quadrio	Chief of Staff, Office of the Honourable Di Farmer, Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence
Mr Rod Goodman	Senior Media Advisor, Office of the Honourable Di Farmer, Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence
Mr Michael Hogan	Director-General, Department of Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence
Ms Sandra Moore <small>Mobile phone numbers</small>	Regional Executive Director, Department of Communities, Child Safety and Disability Services

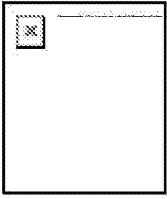
I can confirm that I have spoken with Sandra Moore regarding the requirements for taking any restricted items or personal valuables onsite and Sandra will ensure that the visitors are also aware of this before entry.

Should you require any further information in the interim to this visit, please do not hesitate to contact me via return email or telephone: 4799 5554.

May I take this opportunity to thank you and your colleagues Christine for the time taken to make the necessary preparations for this visit, and including your offer to provide afternoon tea.

Hope you have a lovely day and weekend.

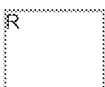
Many thanks and kind regards, Sue



Sue Sheahan
Executive Support Officer to Regional Executive Director
North Queensland Region | Department of Communities,
Child Safety and Disability Services
Level 8 Verde Tower 445 Flinders Street Townsville
T: 07 4799 5554 | F: 07 4799 5570

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RTI RELEASED



STAFF AND VISIT ENTRY AND EXIT CENTRE RULE: ATTACHMENT A

IMPORTANT INFORMATION REGARDING ITEMS WHICH ARE APPROVED TO BE BROUGHT INTO THE CENTRE BY STAFF VIA ENTRY/EXIT

NOTE: STAFF INCLUDES DJAG, EDUCATION QLD and QLD HEALTH STAFF

PROHIBITED	RESTRICTED	APPROVED
<p style="text-align: center;">NOT Approved</p> <p style="text-align: center;">Not to be brought into the centre under any conditions</p>	<p style="text-align: center;">May be Approved</p> <p style="text-align: center;">Requires authorisation from the Executive Director or Deputy Director or Unit Manager Operations</p>	<p style="text-align: center;">All staffing groups (DJAG, EQ and QH) are authorised to bring these items into the centre</p>
<p>Illegal drugs or drug related items (excludes prescription drugs)</p> <p>Weapons / Firearms / Taser / Restraint Equipment</p> <p>Explosives / Ammunition</p> <p>Pornographic Material</p> <p>Knives / Pocket Knives / Other cutting items</p> <p>Metal Cutlery / Kitchen</p> <p>Utensils / Scissors / Bladed pencil sharpeners</p> <p>Clothing or articles containing racial or derogatory slogans</p> <p><i>Personal MP3 or DVD players, IPODS, TV or Radios</i></p> <p>Rope or Cord</p> <p>Lighter / Matches / Flints</p> <p>Alcohol / Flammable Substances</p> <p>Aerosol Sprays Cans (Non Medication)</p> <p>Glass including Mirrors / Metal Cans</p> <p>Pins, Needles & Sharps (Non-medical requirements)</p> <p><i>Any other item which is illegal or which may be considered to pose any security risk to the operations of the centre or a safety risk to any person.</i></p>	<p>Mobile Telephones, Pagers, Personal Organisers, Laptop Computers, SmartWatches, Cameras or equipment with inbuilt cameras</p> <p>DVD's, CD's, Video Cassettes or discs including arcade computer games.</p> <p>USB devices or any other electronic storage media.</p> <p>Newspapers / Magazines / Books</p> <p>Legal or Non Prescription Medication / approved medical equipment i.e. asthmatic puffer</p> <p>Non see through bags / containers, i.e., briefcases, backpacks</p> <p>Cigarettes or tobacco</p> <p>Diet supplements</p> <p>Tools - Program / Maintenance</p> <p>Personal clothing</p> <p>Correction fluid or Tape</p> <p>Visiting DJAG staff bringing mail or other items for YP</p> <p>Food for special occasions, i.e., birthdays, team meeting, etc. (Staff consumption only)</p>	<p>Issued clear plastic carry bag</p> <p>Uniform when rostered on duty</p> <p>Enclosed footwear mandatory when working</p> <p>Issued equipment, i.e., key chain</p> <p>Hygiene products (females), sunscreen, deodorant</p> <p>Personal prescription glasses, contacts / sunglasses</p> <p>Wallet or purse</p> <p>Staff training material (Written Documents Only)</p> <p>1 x Sealed drink in plastic container - max 1.25litre (Staff consumption only)</p> <p>Foodstuff – 1 x days use for personal consumption (Staff only)</p>

Conditions:

- Glass or metal cans are not permitted into the centre.
- Food, lollies or soft drink are not to be brought into the centre by staff for access by young people.
- This list is not exhaustive and can be changed at any time at the discretion of the Centre Director, Deputy Director or Operations Manager.
- Standing agreements will be in place for essential equipment required and approved by EQ Principal and CYDC Executive Director, i.e., EQ issued laptop computer or USB memory stick.
- Centre wide staff including CYDC partners, i.e., EQ and QH and visitors may have their personal belongings searched at any time by a delegated officer.
- Application forms for consideration to bring Restricted Items are available on request and must be signed off by the Director, Deputy Director or Unit Manager Operations prior to items being transported beyond the reception building.
- The Unit Manager Operations will maintain a register of the original application, ensuring a duplicate copy is maintained at Entry/Exit in the main entry building in a timely manner.
- The Unit Manager Operations will inform the applicant of the outcome of the application, i.e., approved / not approved.
- Tradespeople's tools are to be recorded in the tool register.

APPLICATION TO BRING RESTRICTED ITEMS INTO THE CENTRE June 2016

Name:	Work Area/Organisation:	Staff / Visitor <small>(Please circle applicable)</small>
List the "Restricted Items" you are seeking approval for to bring into the centre.		
1.	3.	
2.	4.	
Work area item/s going into:		
Reason item/s required:		
Date item/s will be brought into centre:		Date item/s will be removed, if applicable:
I acknowledge that I have read and familiarised myself with the various classifications of items as Prohibited, Restricted and Approved as attached to the Centre Rule "Staff & Visitor Entry and Exit".		
Signature:		Date:
School Principal – Nurse Unit Manager – Other Agency: <small>(Please circle applicable)</small>		Supported Not Supported
Comments:		
Name (Print):	Signature:	Date:
Deputy Director / Unit Manager Operations: <small>(Please circle applicable)</small>		Approved Not Approved
Comments:		
Name(Print):	Signature:	Date:
Executive Director:		Approved Not approved
Comments:		
Signatures:		Date:
Action Taken:		
Applicant informed of request outcome:	YES NO	Copy provided to secure link: YES NO
Form filed and listed as per expiry date:	YES NO	Review date for this application:

Gemma Deschamps

From: David Goodinson
Sent: Tuesday, 16 January 2018 9:29 AM
To: Alex Robynson; Frances BIDDULPHAMARAL
Cc: Sandra Moore
Subject: Fwd: Townsville visit draft agenda v2.docx - Confidential
Attachments: image002.png; ATT00001.htm; Townsville visit draft agenda v2.docx; ATT00002.htm
Categories: Review on Return from leave

Guys please see below. Can you make arrangements as necessary.

Regards
David

Sent from my iPhone

Begin forwarded message:

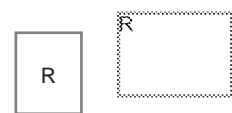
From: Sandra Moore <Sandra.Moore@communities.qld.gov.au>
Date: 15 January 2018 at 6:09:29 pm AEST
To: David Goodinson <David.Goodinson@justice.qld.gov.au>, David L Olsen <David.OLSEN@justice.qld.gov.au>
Cc: Susan Sheahan <Susan.Sheahan@communities.qld.gov.au>
Subject: Townsville visit draft agenda v2.docx - Confidential

Hello David and David, could you assist by making the arrangements for the Minister to visit Cleveland Youth Detention Centre in the afternoon (refer schedule) and also the visit to the Kirwan Youth Justice centre to meet and greet staff the following day? Happy to discuss of course.

Thanks so very much for your help

Sandra.

RTI REQUEST PLEASE SEE



Gemma Deschamps

From: Christine O'brien
Sent: Tuesday, 16 January 2018 6:04 PM
To: Andrew Ross
Cc: Melissa Denman
Subject: New Minister & DG's visit next Tues

Hi Andrew,
Please can you hook into these arrangements as mentioning Ash'.
We'll need a list of all the programs on around the centre that afternoon and think where we take them etc
We're all meeting on Thurs to nut it out.
Kind regards
Chris O'Brien Sent from my iPhone

Begin forwarded message:

From: Christine O'brien <Christine.O'Brien@justice.qld.gov.au>
Date: 16 January 2018 at 5:27:26 pm AEST
To: Adelina Stanley <Adelina.Stanley@justice.qld.gov.au>
Subject: Re: Cancelled Cultural Knowledge training

Thanks Adelina,
Hope you're settled back in your chair!
We are having a Visit from the new Minister and Director General next Tues in the afternoon.
Can you have a think about appropriate cultural protocols for this event, eg Welcome to country and could Ash' or even some of our YPs do something.....maybe ?
They'll want to see the centre for sure and are only on centre in total for one and a half hours.
Let's talk on Thurs when I get back.

Gemma Deschamps

From: Alex Robynson
Sent: Wednesday, 17 January 2018 11:22 PM
To: Christine O'Brien
Cc: Kirryn Lewis
Subject: Re: Min visit

I haven't had any confirmation. Once we hear will let you know. Could be advised on Monday. It's how they work unfortunately.

Sent from my iPhone

On 17 Jan 2018, at 10:53 pm, Christine O'Brien <Christine.O'Brien@justice.qld.gov.au> wrote:

Hi there,
Appreciate you're in overdrive right now- but please can you confirm asap whether it's Tues / Weds or what - as I understand it's not been confirmed with the Minister yet?
Kind regards

Chris O'Brien Sent from my iPhone

Begin forwarded message:

From: Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>
Date: 17 January 2018 at 4:18:24 pm AEST
To: Melissa Denman <Melissa.Denman@justice.qld.gov.au>, David Goodinson <David.Goodinson@justice.qld.gov.au>
Cc: Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>, Errica Fforde <Errica.Fforde@communities.qld.gov.au>, Elizabeth Barrett <Elizabeth.Barrett@communities.qld.gov.au>
Subject: RE: Min visit

Hi All

Just a reminder the below request is due by COB today.

I look forward to hearing from you

Kind regards

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region | Department of Communities, Child Safety and Disability
Services <http://www.communities.qld.gov.au/>
Level 8, Flinders Street Tower, 445 Flinders Street, Townsville, Q 4810
T: 07 4799 5533 | Q-Net: 97339 | F: 07 4799 5533

From: Hannah Elmazis
Sent: Tuesday, 16 January 2018 2:28 PM

To: Melissa Denman <Melissa.Denman@justice.qld.gov.au>; David Goodinson <David.Goodinson@justice.qld.gov.au>

Cc: Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>; Errica Fforde <Errica.Fforde@communities.qld.gov.au>; Elizabeth Barrett <Elizabeth.Barrett@communities.qld.gov.au>

Subject: RE: Min visit

Importance: High

Hi All

As you may be aware, Minister Farmer is coming to Townsville on 23 and 24 January 2018 and will be visiting a range of Child Safety Service Centres, Youth Justice Service Centres, Cleveland Detention Centre and a range of stakeholders.

We have only just received this and it is due to the Minister's Office tomorrow. Could you please provide this information to me by **COB tomorrow Wednesday, 17 January 2018**.

We have been requested by the Minister's Office to liaise with you to obtain the below information:

Cleveland Youth Detention Centre Visit

Date: 23 January 2018

Time: 2:30-5:00pm

Venue: Old Common Rd, Belgian Gardens

Contacts: Department: <insert name>, <insert position>

Ph: <insert mobile>

Agency: <insert name>, <insert position>

Ph: <insert mobile>

Person Meeting the Minister: <insert name>, <insert position>

Ph: <insert mobile>

Parking Arrangements: <insert parking details>

Youth Justice Centre Visit

Date: 24 January 2018

Time: 12:00-1:00pm

Venue: 109 Bamford Lane, Kirwan

Contacts: Department: <insert name>, <insert position>

Ph: <insert mobile>

Agency: <insert name>, <insert position>

Ph: <insert mobile>

Person Meeting the Minister: <insert name>, <insert position>

Ph: <insert mobile>

Parking Arrangements: <insert parking details>

For each visit, the below information is also required:

KEY/HOT ISSUES including Cultural Impact

- <Provide succinct information on relevant hot issues. Outline potential issues/risks>

LOCAL MEDIA SCAN

- <Provide details on any recent media issues or campaigns. Not necessarily limited to portfolio, for example, youth crime, change to cycle rules, asset sales etc. Dot points only required on topics, if more information is required, it will be requested by the Minister's Office, for example, attaching a copy of the actual media report.>

CONSULTATION

Internal and External Consultation

- <Mandatory heading. Names and positions consulted only (do not include outcomes, for example, 'supported' or similar) in the correct format of title, name, position, directorate or region. If speaking points or a media release are included, note consultation with Media Unit. If consultation was not required, insert 'Not applicable'>

Kind regards

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region | Department of Communities, Child Safety and Disability Services <http://www.communities.qld.gov.au/>
Level 8, Flinders Street Tower, 445 Flinders Street, Townsville, Q 4810
T: 07 4799 5533 | Q-Net: 97339 | F: 07 4799 5533

From: Melissa Denman

Sent: Tuesday, 16 January 2018 1:52 PM

To: Alex Robynson <Alex.Robynson@justice.qld.gov.au>; Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>

Cc: Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>; Melissa Denman <Melissa.Denman@justice.qld.gov.au>

Subject: RE: Min visit

Hi Hannah,

I'm on leave from this afternoon, returning on Tuesday morning.

Happy to help with what I can this afternoon or Tuesday. We are making plans on our end for the visit onsite. Christine will be your main contact regarding any questions/information on CYDC.

Ta

Mel

Regards,

Melissa Denman | Executive Support Officer

Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women

27-79 Old Common Road, Belgian Gardens | Townsville Qld 4810 |

P: 07 4421 5101 **E:** melissa.denman@justice.qld.gov.au



<image001.jpg>

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From: Alex Robynson
Sent: Tuesday, 16 January 2018 12:18 PM
To: Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>
Cc: David Goodinson <David.Goodinson@justice.qld.gov.au>; Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>; Melissa Denman <Melissa.Denman@justice.qld.gov.au>
Subject: Min visit

Hi Hannah – as discussed, see attached email from Mel Denman

I have copied the key players in to this email for you to make contact.

David/Christine/Melissa – Hannah has been asked to pull together some information for the Min visit. Can you please assist with whatever information is needed for the CYDC visit and the YJSC visit.

Thanks

Alex

Alex Robynson
Principal Executive Officer
Office of the Assistant Director-General
Youth Justice
Department of Child Safety, Youth and Women
Ph: 3227 7079 (x77079)
alex.robynson@justice.qld.gov.au

<image001.jpg>

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Gemma Deschamps

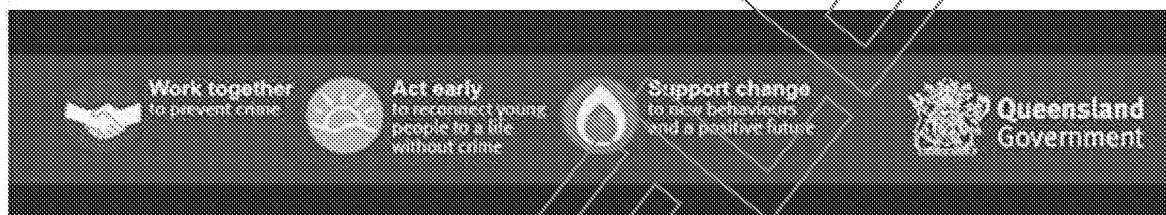
From: Christine O'brien
Sent: Thursday, 18 January 2018 2:56 PM
To: Hannah Elmazis
Cc: Alex Robynson; Melissa Denman; Kirryn Lewis
Subject: RE: Min visit to Cleveland Youth Detention centre Tues 23.1.18

Hi Hannah,
Have completed the details below for the detention Centre.
Please let me know anything else you need.

Kind regards

Christine O'Brien | A/Executive Director
Cleveland Youth Detention Centre | Youth Justice
Department of Child Safety, Youth and Women
27-79 Old Common Road, Belgian Gardens QLD 4810

T: 07 4421 5194 E: Christine.O'Brien@justice.qld.gov.au



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From: Hannah Elmazis [mailto:Hannah.Elmazis@community.es.qld.gov.au]
Sent: Tuesday, 16 January 2018 2:28 PM
To: Melissa Denman ; David Goodinson
Cc: Christine O'brien ; Erna Fforde ; Elizabeth Barrett
Subject: RE: Min visit
Importance: High

Hi All

As you may be aware, Minister Farmer is coming to Townsville on 23 and 24 January 2018 and will be visiting a range of Child Safety Service Centres, Youth Justice Service Centres, Cleveland Detention Centre and a range of stakeholders.

We have only just received this and it is due to the Minister's Office tomorrow. Could you please provide this information to me by **COB tomorrow Wednesday, 17 January 2018.**

We have been requested by the Minister's Office to liaise with you to obtain the below information:

Cleveland Youth Detention Centre Visit

Date: Tues 23 January 2018

Time: 2:30-5:00pm

Venue: Old Common Rd, Belgian Gardens

Contacts: Department: <Christine O'Brien>, <A/Executive Director>

Ph: Mobile phone numbers

Person Meeting the Minister:

Ph:

Sue Bailey, A/Deputy Director

Ph:

Parking Arrangements: – marked / reserved with traffic cones, adjacent to the Entry building

Security requirements: Visitors are requested to wear closed in footwear and observe an appropriate dress code. It is advisable not to bring valuables onto the centre and permission to bring laptops and mobile phones is required. The photographing of Young People within the centre is not permitted.

Order of Visit and others meeting the Minister:

(Frances Biddulph-Amaral is the current A/Executive Director, but is currently on leave. She may be available to meet with the Minister according to the day that the visit actually occurs.)

The Minister will be introduced to key operational and support managers in their functional areas around the centre during the tour:

Including Gavin Moncur – School Principal, Michelle Curtis – Nurse Unit manager, Vicki Ford Team leader North QLD Adolescent & Forensic Mental Health Service (NQAFMHS), Adelina Stanley – Manager Cultural Unit, Nathaniel Prior – Accommodation Manager and First Nations Action Board member, Rob Drummond – Behaviour Support Team Leader, Andrew Ross – Programs Team Leader, Trish Anderson – Casework Team Leader etc

Cleveland Youth Detention Centre proposes the following:

- Guests to be met by the A/Executive and Deputy Directors on arrival
- Guests will be accompanied through security screening (similar to airport)
- Guests will be taken to the Executive Director's office for an initial introduction and any discussion points (light refreshments will be provided)
- Guests will undertake a tour of the centre, focusing on key areas of note; Client Services, Medical centre, Education Queensland / school.

KEY/HOT ISSUES including Cultural Impact:

Transition of 17 year olds from Corrections to Youth Justice Services

Implementation of the 83 recommendations from the Independent Review of QLD Youth Detention centres in Queensland (Kathryn McMillan O.C & Prof Megan Davis)

Therapeutic model – Trauma Informed Practice & the 'Hawk Unit' model + Behaviour Support Team Psychologists

Cultural Unit and First Nations Action Board

Positive Behaviour Learning Model and Restorative Justice

Vocational Educational Training (VET) programs & Transition to Success (T2S)

Youth Justice Centre Visit

Date: 24 January 2018

Time: 12:00-1:00pm

Venue: 109 Bamford Lane, Kirwan

Contacts: Department: ,

Ph:

Agency: ,

Ph:

Person Meeting the Minister: ,

Ph:

Parking Arrangements:

For each visit, the below information is also required:

KEY/HOT ISSUES including Cultural Impact

•

LOCAL MEDIA SCAN

•

CONSULTATION

Internal and External Consultation

•

Kind regards

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region | Department of Communities, Child Safety and Disability Services
<http://www.communities.qld.gov.au/>
Level 8, Flinders Street Tower, 445 Flinders Street, Townsville, Q 4810
T: 07 4799 5533 | Q-Net: 97339 | F: 07 4799 5533

From: Melissa Denman

Sent: Tuesday, 16 January 2018 1:52 PM

To: Alex Robynson <Alex.Robynson@justice.qld.gov.au>; Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>

Cc: Christine O'brien <Christine.Obrien@justice.qld.gov.au>; Melissa Denman <Melissa.Denman@justice.qld.gov.au>

Subject: RE: Min visit

Hi Hannah,

I'm on leave from this afternoon, returning on Tuesday morning.

Happy to help with what I can this afternoon or Tuesday. We are making plans on our end for the visit onsite. Christine will be your main contact regarding any questions/information on CYDC.

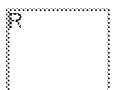
Ta

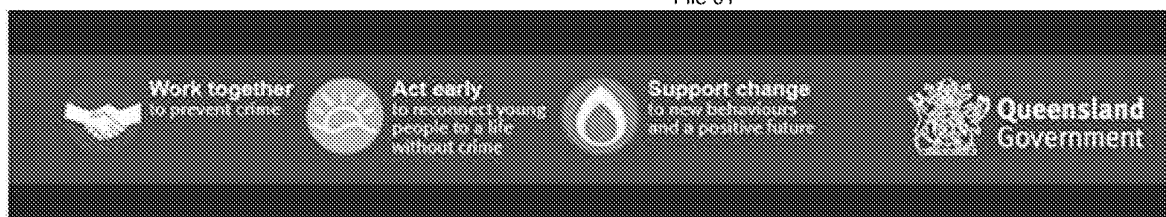
Mel

Regards,

Melissa Denman | Executive Support Officer
Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women
27-79 Old Common Road, Belgian Gardens | Townsville Qld 4810 |

P: 07 4421 5101 **E:** melissa.denman@justice.qld.gov.au





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Cc: David Goodinson <David.Goodinson@justice.qld.gov.au>; Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>;
 Melissa Denman <Melissa.Denman@justice.qld.gov.au>
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Hi Hannah – as discussed, see attached email from Mel Denman

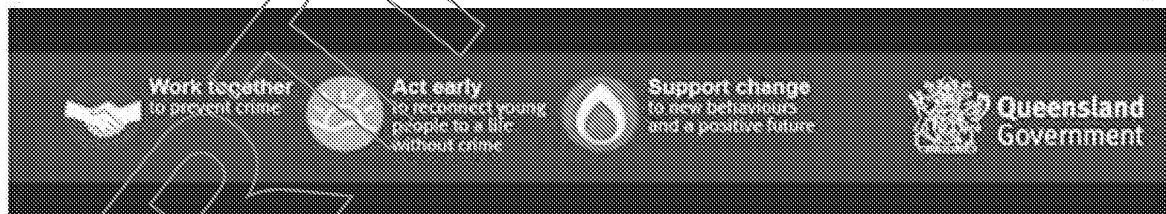
I have copied the key players in to this email for you to make contact.

David/Christine/Melissa – Hannah has been asked to pull together some information for the Min visit. Can you please assist with whatever information is needed for the CYOC visit and the WSC visit.

Thanks

Alex

Alex Robynson
 Principal Executive Officer
 Office of the Assistant Director-General
 Youth Justice
 Department of Child Safety, Youth and Women
 Ph: 3227 7079 (x77079)
alex.robynson@justice.qld.gov.au



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Gemma Deschamps

From: Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>
Sent: Tuesday, 16 January 2018 2:28 PM
To: Melissa Denman; David Goodinson
Cc: Christine O'brien; Errica Fforde; Elizabeth Barrett
Subject: RE: Min visit

Importance: High

Hi All

As you may be aware, Minister Farmer is coming to Townsville on 23 and 24 January 2018 and will be visiting a range of Child Safety Service Centres, Youth Justice Service Centres, Cleveland Detention Centre and a range of stakeholders.

We have only just received this and it is due to the Minister's Office tomorrow. Could you please provide this information to me by **COB tomorrow Wednesday, 17 January 2018.**

We have been requested by the Minister's Office to liaise with you to obtain the below information:

Cleveland Youth Detention Centre Visit

Date: 23 January 2018
Time: 2:30-5:00pm
Venue: Old Common Rd, Belgian Gardens
Contacts: Department: ,

Ph:

Agency: ,

Ph:

Person Meeting the Minister: ,

Ph:

Parking Arrangements:

Youth Justice Centre Visit

Date: 24 January 2018
Time: 12:00-1:00pm
Venue: 109 Bamford Lane, Kirwan
Contacts: Department: ,

Ph:

Agency: ,

Ph:

Person Meeting the Minister: ,

Ph:

Parking Arrangements:

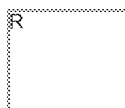
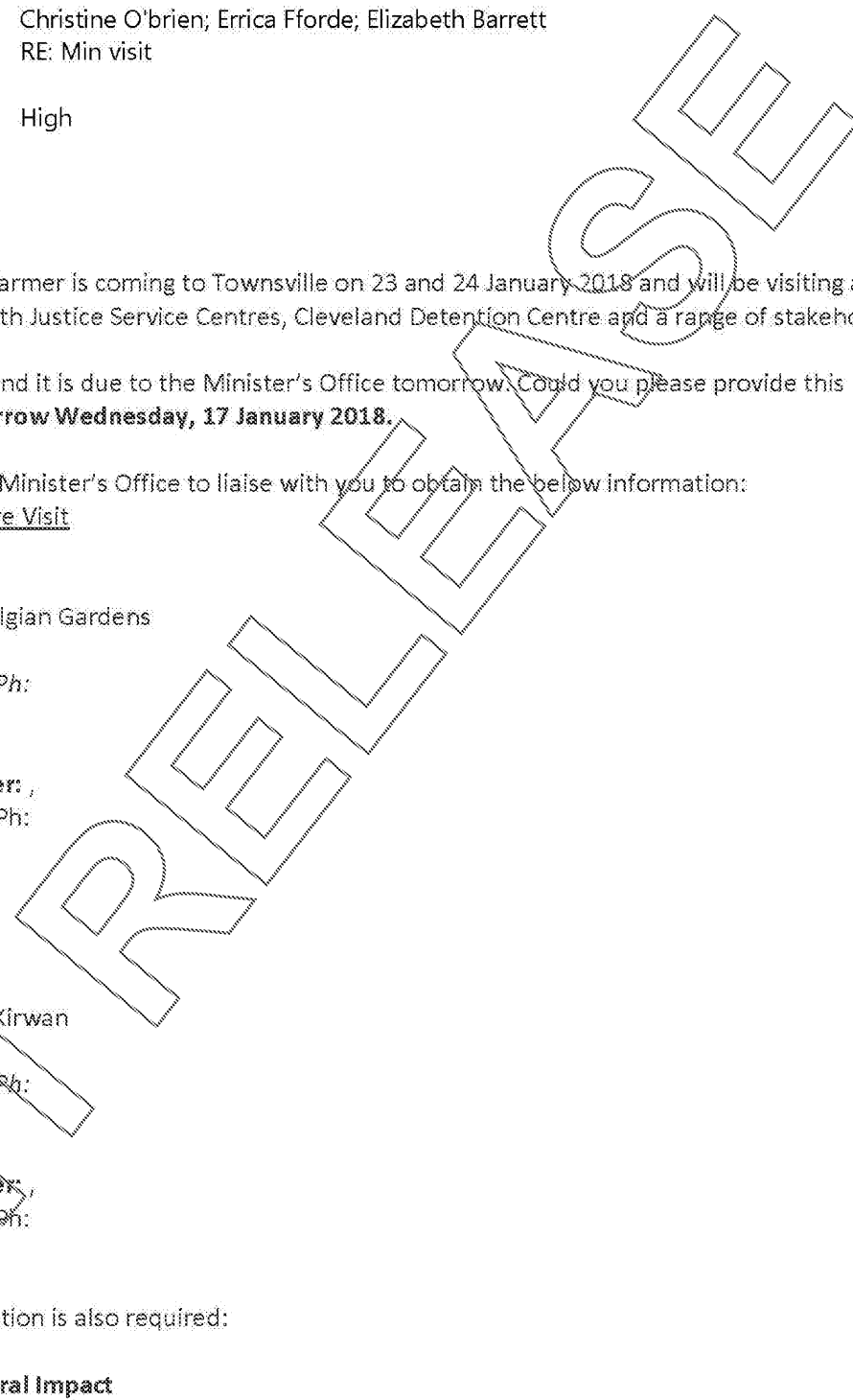
For each visit, the below information is also required:

KEY/HOT ISSUES including Cultural Impact

-

LOCAL MEDIA SCAN

-



CONSULTATION

Internal and External Consultation

Kind regards

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region | Department of Communities, Child Safety and Disability Services
<http://www.communities.qld.gov.au/>
Level 8, Flinders Street Tower, 445 Flinders Street, Townsville, Q 4810
T: 07 4799 5533 | Q-Net: 97339 | F: 07 4799 5533

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Cc: Christine O'Brien ; Melissa Denman
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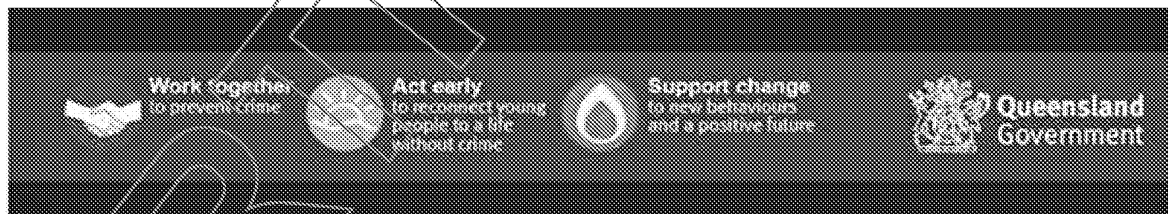
Ta

Mel

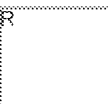
Regards,

Melissa Denman | Executive Support Officer
Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women
27-79 Old Common Road, Belgian Gardens | Townsville Qld 4810 |

P: 07 4421 5101 E: melissa.denman@justice.qld.gov.au



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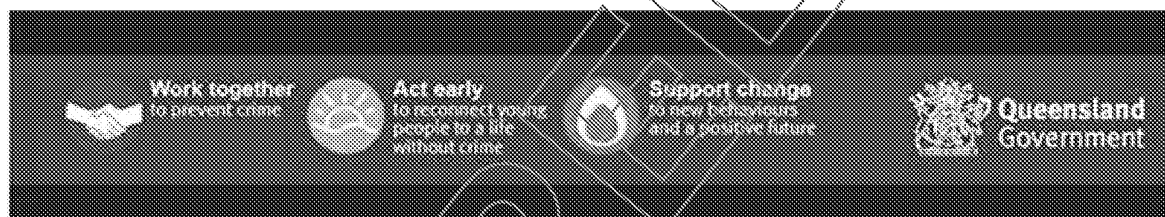
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Thanks

Alex

Alex Robynson
Principal Executive Officer
Office of the Assistant Director-General
Youth Justice
Department of Child Safety, Youth and Women
Ph: 3227 7079 (x77079)
alex.robynson@justice.qld.gov.au



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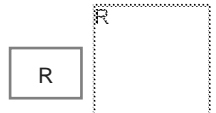
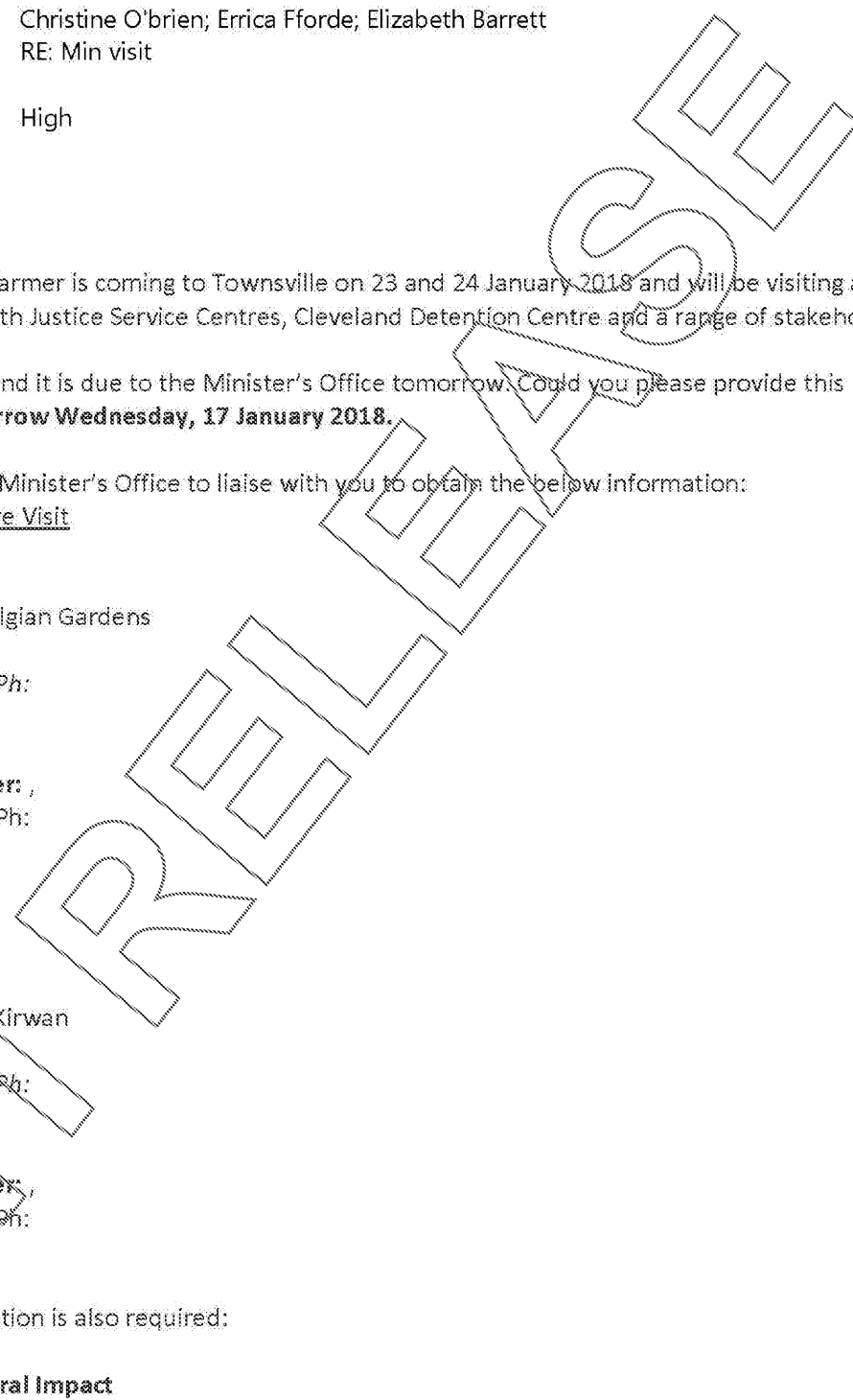
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CONSULTATION

Internal and External Consultation

Kind regards

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region | Department of Communities, Child Safety and Disability Services
<http://www.communities.qld.gov.au/>
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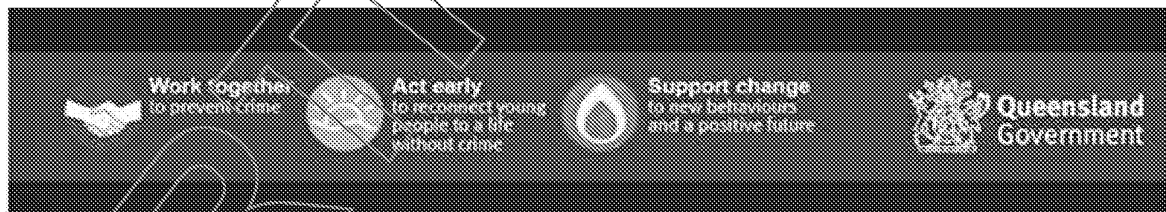
Ta

Mel

Regards,

Melissa Denman | Executive Support Officer
Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women
27-79 Old Common Road, Belgian Gardens | Townsville Qld 4810 |

P: 07 4421 5101 E: melissa.denman@justice.qld.gov.au



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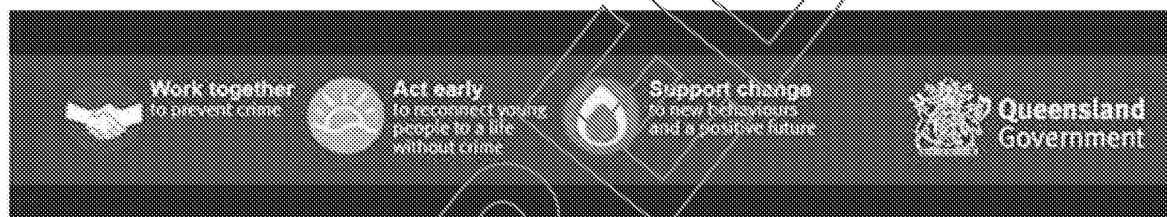
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Thanks

Alex

Alex Robynson
Principal Executive Officer
Office of the Assistant Director-General
Youth Justice
Department of Child Safety, Youth and Women
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alex.robynson@justice.qld.gov.au



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Gemma Deschamps

From: Andrew Ross
Sent: Wednesday, 17 January 2018 7:44 AM
To: Christine O'brien
Cc: Melissa Denman
Subject: RE: New Minister & DG's visit next Tues

Certainly Chris, not a problem. We are actually commencing Aboriginal Dance classes with the YP today following the didgeridoo workshops Ash has been facilitating. I will speak to him about practicing for a performance on Tuesday.

I see the visitors will be here from 15:00 which is usually the operational staff allocated rest pause. We may need to manipulate the time that staff take that rest pause.

In terms of programs that afternoon – we would be fully staffed meaning we could have music, the gym, traditional craft (possibly traditional art), expressive art and sporting programs being facilitated that afternoon.

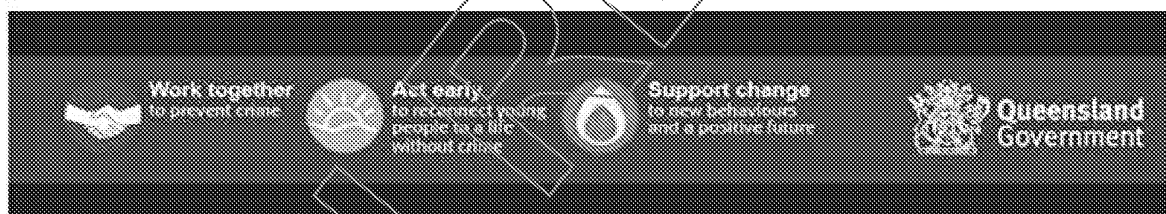
School resumes next week but their day finishes at 13:30 on Tuesday's anyway.

Happy to discuss further tomorrow.

Cheers,
Andrew

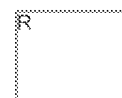
Andrew Ross | Development, Sport & Recreation Coordinator
Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women
27-79 Old Common Road, Belgian Gardens 4810 | Townsville Qld 4810 |

P: 07 4421 5185 E: andrew.ross@justice.qld.gov.au



From: Christine O'brien
Sent: Tuesday, 16 January 2018 6:04 PM
To: Andrew Ross
Cc: Melissa Denman
Subject: New Minister & DG's visit next Tues

Hi Andrew,
Please can you hook into these arrangements as mentioning Ash'.
We'll need a list of all the programs on around the centre that afternoon and think where we take them etc
We're all meeting on Thurs to nut it out.
Kind regards
Chris O'Brien Sent from my iPhone



Begin forwarded message:

From: Christine O'brien <Christine.Obrien@justice.qld.gov.au>

Date: 16 January 2018 at 5:27:26 pm AEST

To: Adelina Stanley <Adelina.Stanley@justice.qld.gov.au>

Subject: Re: Cancelled Cultural Knowledge training

Thanks Adelina,

Hope you're settled back in your chair!

We are having a Visit from the new Minister and Director General next Tues in the afternoon.

Can you have a think about appropriate cultural protocols for this event, eg Welcome to country and could Ash' or even some of our YPs do something.....maybe ?

They'll want to see the centre for sure and are only on centre in total for one and a half hours.

Let's talk on Thurs when I get back.

RTI RELEASE

Gemma Deschamps

From: Melissa Denman
Sent: Tuesday, 16 January 2018 10:31 AM
To: Sandra Moore; David Goodinson; Alex Robynson
Cc: Christine O'Brien; Frances BIDDULPHAMARAL; Melissa Denman
Subject: RE: Townsville visit draft agenda v2.docx - Confidential
Attachments: Staff and Visitor Entry and Exit,AttA.Prohibited.Items.pdf; Application to Bring Restricted Items into the Centre.pdf

Good morning everyone,

In Fran Biddulph-Amaral's absence, **Christine O'Brien, A/Executive Director** will be the best point of contact regarding the visit to Cleveland Youth Detention Centre.

Christine can be contacted as follows:-

Landline – 4421 5100

Mobile – Mobile phone numbers

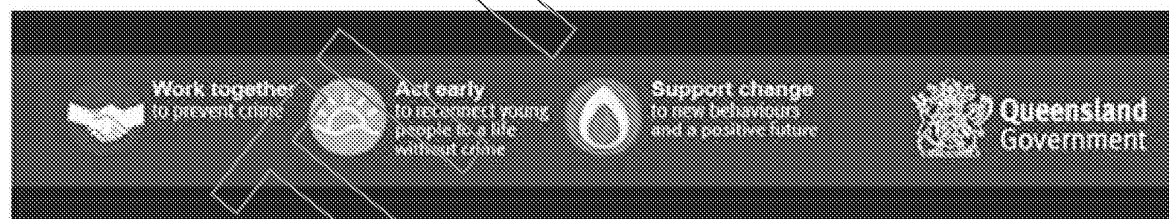
Email - Christine.O'Brien@justice.qld.gov.au

Please note that we provide lockers at our Entry/Exit building for those who do not necessarily need to bring any restricted items onsite. However, if it's absolutely essential that visitors bring items from the attached restricted items list into the Centre, please arrange for the attached application form to be filled out in full and returned to Christine as soon as possible. Alternatively, please disregard and a locker can be provided to visitors upon arrival.

Regards,

Melissa Denman | Executive Support Officer
Cleveland Youth Detention Centre | Youth Justice | Department of Child Safety, Youth and Women
27-79 Old Common Road, Belgian Gardens | Townsville Qld 4810 |

P: 07 4421 5101 E: melissa.denman@justice.qld.gov.au



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From: Sandra Moore [mailto:Sandra.Moore@communities.qld.gov.au]
Sent: Tuesday, 16 January 2018 10:01 AM
To: David Goodinson <David.Goodinson@justice.qld.gov.au>; Alex Robynson <Alex.Robynson@justice.qld.gov.au>;

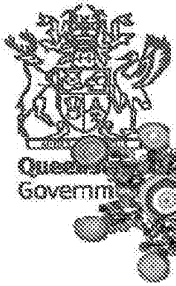
Frances BIDDULPHAMARAL <Frances.BIDDULPHAMARAL@justice.qld.gov.au>

Subject: RE: Townsville visit draft agenda v2.docx - Confidential

Thanks so much David, Alex and Frances. Keep me in the loop regarding logistics etc and who the best point of contacts and details are so I can inform the Ministers office. Kind regards, Sandra.

Sandra Moore BSc, GradDipMgt, MBA, GAICD, FIML
Regional Executive Director

North Queensland Region | Department of Communities,
Child Safety and Disability Services
Level 8 Verde Tower 445 Flinders Street Townsville
T: 07 4796 8601 Mobile phone numbers | F: 07 4799 5570



From: David Goodinson

Sent: Tuesday, 16 January 2018 9:29 AM

To: Alex Robynson <Alex.Robynson@justice.qld.gov.au>; Frances BIDDULPHAMARAL <Frances.BIDDULPHAMARAL@justice.qld.gov.au>

Cc: Sandra Moore <Sandra.Moore@communities.qld.gov.au>

Subject: Fwd: Townsville visit draft agenda v2.docx - Confidential

Guys please see below. Can you make arrangements as necessary.

Regards

David

Sent from my iPhone

Begin forwarded message:

From: Sandra Moore <Sandra.Moore@communities.qld.gov.au>

Date: 15 January 2018 at 6:09:29 pm AEST

To: David Goodinson <David.Goodinson@justice.qld.gov.au>, David L Olsen <David.OLSEN@justice.qld.gov.au>

Cc: Susan Sheahan <Susan.Sheahan@communities.qld.gov.au>

Subject: Townsville visit draft agenda v2.docx - Confidential

Hello David and David, could you assist by making the arrangements for the Minister to visit Cleveland Youth Detention Centre in the afternoon (refer schedule) and also the visit to the Kirwan Youth Justice centre to meet and greet staff the following day? Happy to discuss of course.

Thanks so very much for your help.

Sandra.

Gemma Deschamps

From: Alex Robynson
Sent: Monday, 8 January 2018 6:27 PM
To: Darryl Clark
Subject: Re: URGENT - Stakeholder lists for Minister Farmer visit

Thanks mate

Sent from my iPhone

On 8 Jan 2018, at 5:45 pm, Darryl Clark <Darryl.Clark@justice.qld.gov.au> wrote:

Apologies Alex please find attached the updated version with all the phone numbers attached.

Contact Person : Coordinator, Barry Riddiford

Phone [REDACTED]

Darryl Clark | Manager, Regional Service Delivery - Operations |
Office of the Regional Director | Youth Justice Services
Far North and North Queensland Region | Department of Justice and Attorney General

Level 10/15 Lake Street, Cairns | PO Box 7924, Cairns Q 4870

T: 07 4048 9866 Mobile phone numbers F: 07 4048 1427

E: Darryl.Clark@justice.qld.gov.au

Youth Justice Work Together... Act Early... Support Change

From: Alex Robynson

Sent: Monday, 8 January 2018 5:31 PM

To: Darryl Clark <Darryl.Clark@justice.qld.gov.au>; David Goodinson
<David.Goodinson@justice.qld.gov.au>

Cc: Kirryn Lewis <Kirryn.Lewis@justice.qld.gov.au>; Bobby Toleafoa
<Bobby.Toleafoa@justice.qld.gov.au>

Subject: RE: URGENT - Stakeholder lists for Minister Farmer visit

Hi Darryl – Barry Riddiford's contact number isn't in there – can you send through to me please?

Thanks

Alex

Alex Robynson

Principal Executive Officer

Office of the Assistant Director-General

Youth Justice

Ph: 3227 7079 (x77079)

alex.robynson@justice.qld.gov.au

From: Darryl Clark

Sent: Monday, 8 January 2018 4:37 PM

To: Alex Robynson <Alex.Robynson@justice.qld.gov.au>; David Goodinson
<David.Goodinson@justice.qld.gov.au>

Cc: Kirryn Lewis <Kirryn.Lewis@justice.qld.gov.au>; Bobby Toleafoa
<Bobby.Toleafoa@justice.qld.gov.au>

Subject: RE: URGENT - Stakeholder lists for Minister Farmer visit

Hi Alex,

Please find attached.

Let me know if you require any further information.

Thanks!

Darryl Clark | Manager, Regional Service Delivery - Operations |
Office of the Regional Director | Youth Justice Services
Far North and North Queensland Region | Department of Justice and Attorney General

Level 10/15 Lake Street, Cairns | PO Box 7924, Cairns Q 4870

T: 07 4048 9866 F: 07 4048 1427

E: Darryl.Clark@justice.qld.gov.au

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Cc: Kirryn Lewis <Kirryn.Lewis@justice.qld.gov.au>; Bobby Toleafoa <Bobby.Toleafoa@justice.qld.gov.au>; Darryl Clark <Darryl.Clark@justice.qld.gov.au>

Subject: Re: URGENT - Stakeholder lists for Minister Farmer visit
How we going with this guys? Need asap to send up to DG office
Thanks

Sent from my iPhone

On 8 Jan 2018, at 1:50 pm, Alex Robynson <Alex.Robynson@justice.qld.gov.au> wrote:

Hi David – can you send through 2-3 Townsville stakeholders in the attached?
Need ASAP as the DG's office want back today.
Bobby/Darryl – FYI as a heads up
Thanks

Alex
Alex Robynson
Principal Executive Officer
Office of the Assistant Director-General
Youth Justice
Ph: 3227 7079 (x77079)
alex.robynson@justice.qld.gov.au

From: Kirsty Saunders [<mailto:Kirsty.Saunders@communities.qld.gov.au>]

Sent: Monday, 8 January 2018 1:29 PM

To: Alex Robynson <Alex.Robynson@justice.qld.gov.au>; Kirryn Lewis <Kirryn.Lewis@justice.qld.gov.au>

Subject: FW: URGENT - Stakeholder lists for Minister Farmer visit

Importance: High

Hi Alex and Kirryn

Please see the below email I've sent today to the NQ regional office regarding Minister Farmer's visit to Townsville.

Could you please identify 2-3 Youth Justice stakeholders for us in the attached template? It will combine with what I receive back from the regional office.

It would be appreciated if I could get this back by cob today.

Thanks heaps

Kirsty Saunders | Manager

Office of the Director-General | Department of Child Safety, Youth and Women

T: 07 3828 2627

From: Kirsty Saunders

Sent: Monday, 8 January 2018 12:57 PM

To: Errica Fforde <Errica.Fforde@communities.qld.gov.au>

Cc: Elizabeth Barrett <Elizabeth.Barrett@communities.qld.gov.au>; Sandra Moore <Sandra.Moore@communities.qld.gov.au>; Jessica Rea <Jessica.Rea@communities.qld.gov.au>

Subject: URGENT - Stakeholder lists for Minister Farmer visit

Hi Errica

As discussed, Minister Farmer is looking to visit Townsville next Friday. We are yet to lock in the itinerary, however understand she is wanting to hold some small (10-12 people) stakeholder engagement sessions. These sessions will be a client-focussed discussion to consider ways to continue to address issues affecting our clients.

Given there will be urgency to get invites out, we are hoping to get together a draft stakeholders list for the Minister to review at her 8:30am meeting tomorrow morning. Attached is a template which identifies the information which is required. It would be appreciated if you could identify 10-12 stakeholders for the DFV and Women session, and 8-10 for the Child, Family and Youth session? (I'll also request a couple of Youth Justice stakeholders directly from YJ)

If possible, it would be great to get this back by cob today. Please let me know if this isn't going to be doable.

Please let me know if you have any questions.

Regards

Kirsty Saunders | Manager

Office of the Director-General | Department of Child Safety, Youth and Women

T: 07 3828 2627 Mobile phone numbers

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Gemma Deschamps

From: Alex Robynson
Sent: Tuesday, 20 February 2018 4:45 PM
To: Darryl Clark
Subject: Re: ****URGENT**** FW: Min visit

No worries mate. All good. I was confused as Kirryn and I updated some dot points doc with the DG office this arvo already

Alex

Sent from my iPhone

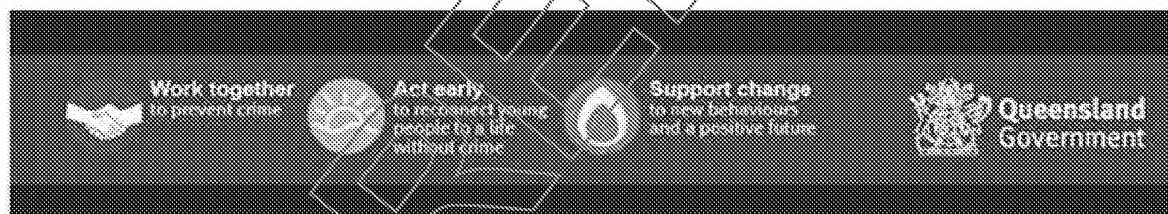
On 20 Feb 2018, at 4:38 pm, Darryl Clark <Darryl.Clark@justice.qld.gov.au> wrote:

All good – please disregard.

Darryl Clark | Manager, Regional Service Delivery - Operations
Office of the Regional Director | Far North North Queensland
Youth Justice | Department of Child Safety, Youth and Women

Level 10, Corporate Tower, 15 Lake Street, Cairns
PO Box 7924, Cairns, QLD 4868

P: 07 4048 9866 Mobile phone numbers **E:** Darryl.Clark@justice.qld.gov.au



From: Darryl Clark
Sent: Tuesday, 20 February 2018 4:33 PM
To: Alex Robynson <Alex.Robynson@justice.qld.gov.au>
Cc: David Goodinson <David.Goodinson@justice.qld.gov.au>
Subject: FW: ****URGENT**** FW: Min visit
Importance: High

Hi Alex,

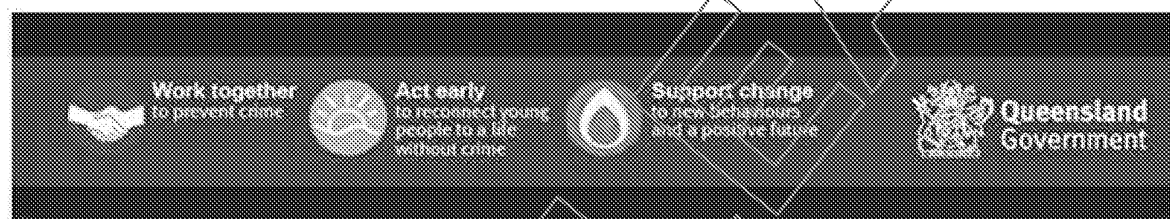
I have spoken to David and wanted to know if we could have approval to update the offending figures provided for the Townsville region. Lynn has previously confirmed that the 12 months data was approved for use (email attached). I believe these are wanted for our DG's visit to Townsville tomorrow.

- Results provided by the Youth Justice Performance and Reporting data unit, comparing 1 January 2017 to 31 December 2017 to the same time period of 2016, show for the Townsville local government area there has been:
 - a reduction of over 32 per cent in total number of offences
 - a reduction of over 14 per cent for distinct young people
 - a reduction of over 56 per cent in motor vehicle offences, and
 - a reduction of over 44 per cent in break and enter related offences.

Darryl Clark | Manager, Regional Service Delivery - Operations
Office of the Regional Director | Far North North Queensland
Youth Justice | Department of Child Safety, Youth and Women

Level 10, Corporate Tower, 15 Lake Street, Cairns
PO Box 7924, Cairns, QLD 4868

P: 07.4048 9866 Mobile phone numbers..... **E:** Darryl.Clark@justice.qld.gov.au



From: David Goodinson
Sent: Tuesday, 20 February 2018 4:23 PM
To: Darryl Clark <Darryl.Clark@justice.qld.gov.au>
Subject: Fwd: ****URGENT**** FW: Min visit

Sent from my iPhone

Begin forwarded message:

From: Sandra Moore <Sandra.Moore@communities.qld.gov.au>
Date: 20 February 2018 at 3:26:03 pm AEST
To: David Goodinson <David.Goodinson@justice.qld.gov.au>, Darren Hegarty <Darren.Hegarty@communities.qld.gov.au>
CC: Amanda Z Currie <Amanda.Currie@communities.qld.gov.au>, Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>
Subject: Fwd: ****URGENT**** FW: Min visit

Hello Darren and David. I am on my way to the airport. Could you please refer below and assist with clarity of this information?

Sandra Moore
Regional Executive Director
North Queensland Region
Department of Communities, Child Safety and Disability Services

07 4799 5533
Mobile phone numbers

Begin forwarded message:

From: Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>
Date: 20 February 2018 at 11:21:35 am AEST
To: Sandra Moore <Sandra.Moore@communities.qld.gov.au>
Cc: Errica Fforde <Errica.Fforde@communities.qld.gov.au>, Elizabeth Barrett <Elizabeth.Barrett@communities.qld.gov.au>
Subject: **URGENT FW: Min visit**

Hi Sandra

We have received a request from Michael's office regarding his visit tomorrow.

Tanja Morch is wanting the below information to be updated, or if Youth Justice can advise if this information is still current:

YOUTH JUSTICE

- Ongoing media attention has created a perception of higher rates of youth crime within the Townsville region. Results provided by Youth Justice Performance and Reporting data, comparing from 1 January 2017 to 30 September 2017 to the same time period of 2016, show for the Townsville local government area there has been a:
 - reduction of over 37 per cent in total number of offences
 - reduction of over 19 per cent for distinct young people
 - reduction of over 42 per cent in motor vehicle offences
 - reduction of over 44 per cent in break and enter related offences
- Transition of 17 year olds from Corrections to Youth Justice Services
- Implementation of the 83 recommendations from the Independent Review of Youth Detention Centres in Queensland (Kathryn McMillan Q.C. and Professor Megan Davis)
 - Therapeutic model – Trauma Informed Practice & the 'Hawk Unit' model+ Behaviour Support Team Psychologists
 - Cultural Unit and First Nations Action Board
 - Positive Behaviour Learning Model and Restorative Justice
 - Vocational Educational Training programs & Transition to Success.

LOCAL MEDIA SCAN

- *Townsville Bulletin*, November 20 2017, 'Chroming escalating in Townsville'. The article reported the Townsville hospital had observed a spike in presentations of young people, due to the harmful effects of chroming.

As Michael's visit is tomorrow, urgent confirmation would be appreciated.

Thank you

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region
Department of Child Safety, Youth and Women
Department of Communities, Disability Services and Seniors
Level 8, Verde Tower, 445 Flinders Street, Townsville, Q 4810
T: 07 4799 5533 | Q-Net: 97339 | F: 07 4799 5533

From: Stacey A Henderson
Sent: Thursday, 18 January 2018 9:09 AM
To: Hannah Elmazis <Hannah.Elmazis@communities.qld.gov.au>
Cc: David Goodinson <David.Goodinson@justice.qld.gov.au>
Subject: FW: Min visit

Morning Hannah

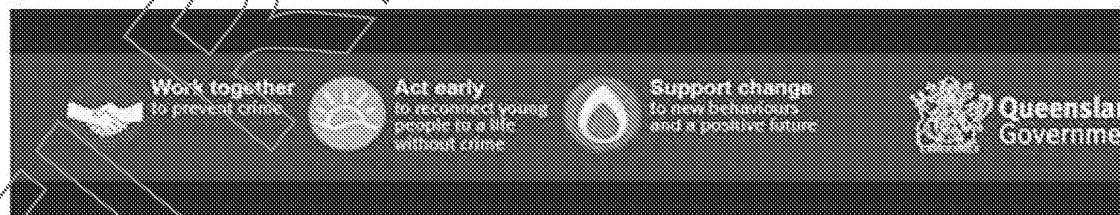
Please see below information for Minister Farmer's visit to the Townsville Youth Justice Service Centre.

Please feel free to contact me if you require further information.

Thanks very much

Stacey Henderson | A/Executive Assistant
Office of the Regional Director | Youth Justice | Department of Child Safety,
Youth and Women

Level 10, Corporate Tower, 15 Lake Street, Cairns Qld 4870
P: 07 4048 9806 E: stacey.henderson@justice.qld.gov.au



From: David Goodinson
Sent: Thursday, 18 January 2018 8:02 AM
To: Stacey A Henderson <Stacey.Henderson@justice.qld.gov.au>
Subject: Fwd: Min visit

Hi Stacey, could you please complete for Bamford Lane inserting David Olsen as the contact person

Regards
David

Sent from my iPhone

Begin forwarded message:

From: Hannah Elmazis
<Hannah.Elmazis@communities.qld.gov.au>
Date: 17 January 2018 at 4:18:24 pm AEST
To: Melissa Denman
<Melissa.Denman@justice.qld.gov.au>, David
Goodinson <David.Goodinson@justice.qld.gov.au>
Cc: Christine O'brien
<Christine.Obrien@justice.qld.gov.au>, Errica Fforde
<Errica.Fforde@communities.qld.gov.au>, Elizabeth
Barrett <Elizabeth.Barrett@communities.qld.gov.au>
Subject: RE: Min visit

Hi All

Just a reminder the below request is due by COB today.

I look forward to hearing from you

Kind regards

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region | Department of
Communities, Child Safety and Disability Services
<http://www.communities.qld.gov.au>
Level 8, Flinders Street Tower, 445 Flinders Street,
Townsville, Q 4810
T: 07 4799 5533 | Q-Net: 97339 | F: 07 4799 5533

From: Hannah Elmazis
Sent: Tuesday, 16 January 2018 2:28 PM
To: Melissa Denman
<Melissa.Denman@justice.qld.gov.au>; David
Goodinson <David.Goodinson@justice.qld.gov.au>
Cc: Christine O'brien
<Christine.Obrien@justice.qld.gov.au>; Errica Fforde
<Errica.Fforde@communities.qld.gov.au>; Elizabeth
Barrett <Elizabeth.Barrett@communities.qld.gov.au>
Subject: RE: Min visit
Importance: High

Hi All

As you may be aware, Minister Farmer is coming to
Townsville on 23 and 24 January 2018 and will be
visiting a range of Child Safety Service Centres, Youth
Justice Service Centres, Cleveland Detention Centre and
a range of stakeholders.

We have only just received this and it is due to the Minister's Office tomorrow. Could you please provide this information to me by **COB tomorrow Wednesday, 17 January 2018.**

We have been requested by the Minister's Office to liaise with you to obtain the below information:

Cleveland Youth Detention Centre Visit

Date: 23 January 2018

Time: 2:30-5:00pm

Venue: Old Common Rd, Belgian Gardens

Contacts: Department: <insert name>, <insert position>

Ph: <insert mobile>

Agency: <insert name>, <insert position>

Ph: <insert mobile>

Person Meeting the Minister: <insert name>, <insert position>

Ph: <insert mobile>

Parking Arrangements: <insert parking details>

Youth Justice Centre Visit

Date: 24 January 2018

Time: 12:00-1:00pm

Venue: 108 Bamford Lane, Kirwan

Contacts: Department: David Goodinson, Regional Director, Youth Justice Services Far North & North Queensland

Ph: Mobile phone numbers

Person Meeting the Minister: David Olsen, Manager Townsville North Youth Justice Service Centre

Ph:

Veronica Power, Manager Townsville South Youth Justice Service Centre

Ph:

Parking Arrangements: There will be a vacant car park in front of the Youth Justice Service Centre for Minister Farmer.

For each visit, the below information is also required:

KEY/HOT ISSUES including Cultural Impact

- Ongoing media attention has created a perception of higher rates of youth crime within the Townsville

region. Results provided by Youth Justice Performance and Reporting data, comparing from 1 January 2017 to 30 September 2017 to the same time period of 2016, show for the Townsville local government area there has been:

- A reduction of over 37 percent in total number of offences
- A reduction of over 19 percent for distinct young people
- A reduction of over 42 percent in motor vehicle offences
- A reduction of over 44 percent in break and enter related offences.

LOCAL MEDIA SCAN

- <Provide details on any recent media issues or campaigns. Not necessarily limited to portfolio, for example, youth crime, change to cycle rules, asset sales etc.> Dot points only required on topics, if more information is required, it will be requested by the Minister's Office, for example, attaching a copy of the actual media report.>

CONSULTATION

Internal and External Consultation

- <Mandatory heading. Names and positions consulted only (do not include outcomes, for example, 'supported' or similar) in the correct format of title, name, position, directorate or region. If speaking points or a media release are included, note consultation with Media Unit. If consultation was not required, insert 'Not applicable'>

Kind regards

Hannah Elmazis | A/Advisor, Client Relations
North Queensland Region | Department of
Communities, Child Safety and Disability Services

<http://www.communities.qld.gov.au/>
Level 8, Flinders Street Tower, 445 Flinders Street,
Townsville, Q 4810
T: 07 4799 5533 | Q-Net: 97339 | F: 07 4799 5533

From: Melissa Denman
Sent: Tuesday, 16 January 2018 1:52 PM
To: Alex Robynson
<Alex.Robynson@justice.qld.gov.au>; Hannah Elmazis
<Hannah.Elmazis@communities.qld.gov.au>
Cc: Christine O'Brien
<Christine.O'Brien@justice.qld.gov.au>; Melissa
Denman <Melissa.Denman@justice.qld.gov.au>
Subject: RE: Min visit

Hi Hannah,

I'm on leave from this afternoon, returning on Tuesday morning.

Happy to help with what I can this afternoon or Tuesday. We are making plans on our end for the visit onsite. Christine will be your main contact regarding any questions/information on CYDC.

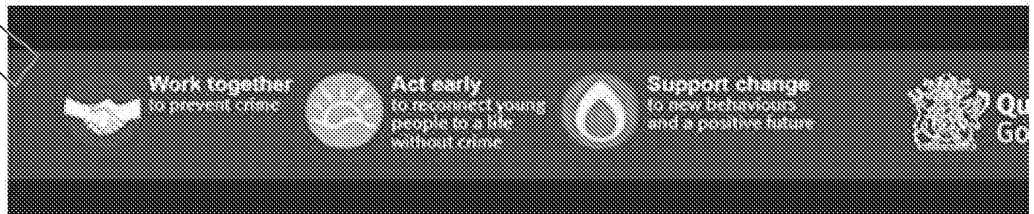
Ta

Mel

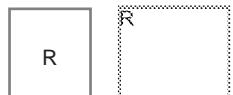
Regards,

**Melissa Denman | Executive Support Officer
Cleveland Youth Detention Centre | Youth Justice |
Department of Child Safety, Youth and Women
27-29 Old Common Road, Belgian Gardens |
Townsville Qld 4810 |**

P: 07 4421 5101 E: melissa.denman@justice.qld.gov.au



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intended to be sent to and if you use it in an authorised way. No one is allowed to use, review, alter, transmit, disclose, distribute, print or copy this email without appropriate authority.

From: Alex Robynson
Sent: Tuesday, 16 January 2018 12:18 PM
To: Hannah Elmazis
<Hannah.Elmazis@communities.qld.gov.au>
Cc: David Goodinson
<David.Goodinson@justice.qld.gov.au>; Christine O'Brien <Christine.O'Brien@justice.qld.gov.au>; Melissa Denman <Melissa.Denman@justice.qld.gov.au>
Subject: Min visit

Hi Hannah – as discussed, see attached email from Mel Denman

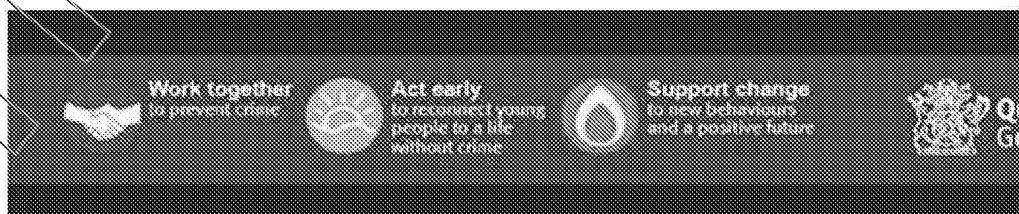
I have copied the key players in to this email for you to make contact.

David/Christine/Melissa – Hannah has been asked to pull together some information for the Min visit. Can you please assist with whatever information is needed for the CYDC visit and the YJSC visit.

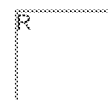
Thanks

Alex

Alex Robynson
Principal Executive Officer
Office of the Assistant Director-General
Youth Justice
Department of Child Safety, Youth and Women
Ph: 3227 7079 (x77079)
alex.robynson@justice.qld.gov.au



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Gemma Deschamps

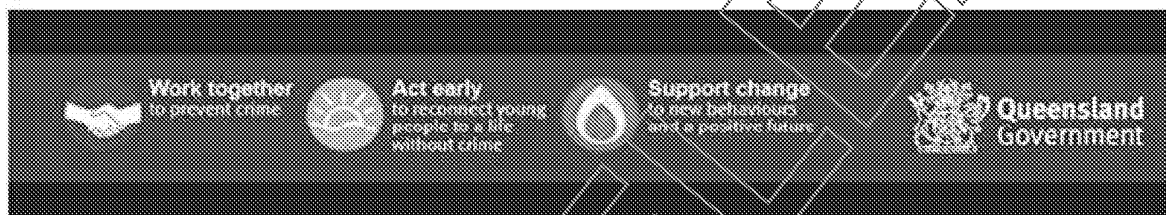
From: Kirryn Lewis
Sent: Tuesday, 23 January 2018 8:59 AM
To: Stacey A Henderson
Cc: Alex Robynson
Subject: Schedule for DG and Min visit
Attachments: Townsville Trip Brief.docx

Hey Stacey

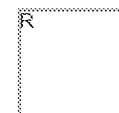
Please find attached.

Thanks

Kirryn Lewis | Executive Officer
Office of the Assistant Director-General | Youth Justice
Level 25, State Law Building, 50 Ann Street, Brisbane Qld 4001
T: 07 3033 0876 (QNET 30876) | F: 07 3033 0872 | E: kirryn.lewis@justice.qld.gov.au



RTI RELEASE



MINISTER FOR CHILD SAFETY, YOUTH AND WOMEN AND
MINISTER FOR THE PREVENTION OF DOMESTIC AND FAMILY VIOLENCE
VISIT BRIEF
TOWNSVILLE
23-24 JANUARY 2018

Date and time	Event and location
23 January 2018	
6:45am - 8:40am	Qantas
9:15am - 10:00am	Townsville Child Safety Service Centre visit 187-209 Stanley Street, Townsville
10:00am - 11:30am	DFV Stakeholders Meeting at Townsville Child Safety Service Centre (CSSC) Conference Room 1, 187-209 Stanley Street, Townsville
12:00pm - 1:30pm	Child, Family and Youth Meeting at Townsville Child Safety Service Centre (CSSC) Conference Room 2, 187-209 Stanley Street, Townsville
1:30pm - 2:00pm	Factor in 1 hour for lunch
2:30pm - 4:30pm	Visit to Cleveland Youth Detention Centre Welcome to Country being held in the Cultural Garden
4:30pm - 5:30pm	Visit to Supervised Bail Accommodation SBA addresses
6:30pm	Dinner with local MPs
24 January 2018	
9:00am - 10:00am	Media announcement - TAIHS 57-59 Gordon Street, Garbutt
10:30am - 12:00pm	Townsville Stronger Communities Action Group (TSAG) Meeting with Minister O'Rourke, MPs, TSCAG Executive Committee and Action Group in attendance. Head of Rapid Action Patrol to attend. Rapid Action Patrol Level 1 745 Riverway Drive Condon QLD 4817
12:00pm - 1:00pm	Visit to Kirwan Youth Justice Centre 109 Bamford Ln, Kirwan QLD 4817
1:00pm - 2:00pm	Factor in 1 hour for lunch
2:00pm - 2:15pm	Meet Mayor and CEO, Councillors Meeting Room, 103 Walker Street Townsville
2:15pm - 3:00pm	Afternoon tea with Mayor and representatives of the Inclusive Communities Advisory Committee
4:45pm - 6:35 pm	Qantas


 Routine

 Critical

**MINISTER FOR CHILD SAFETY, YOUTH AND WOMEN AND
MINISTER FOR THE PREVENTION OF DOMESTIC AND FAMILY VIOLENCE**
VISIT BRIEF
TOWNSVILLE
23-24 JANUARY 2018

SUBJECT

- To provide the Minister with information to support her visit to Townsville on 23 and 24 January 2018.

DETAILSTownsville Child Safety Service Centre**Date:** Tuesday 23 January 2018**Time:** 9:00-10:00am**Venue:** Level 2, 187-209 Stanley Street, Townsville**Contacts:** Department: Ms Rachel Ness, Acting Manager, Townsville Child Safety Service Centre Ph: [redacted] Mobile phone numbers: [redacted]**Person Meeting the Minister:** Ms Sandra Moore, Regional Executive Director
Ph: [redacted]**Parking Arrangements:** Ms Moore will be transporting the Minister and has access to an undercover carpark within the building.**Key attendees:** Mr Scott Stewart MP, Member for Townsville
Mr Aaron Harper MP, Member for ThuringowaDomestic and Family Violence Stakeholders Meeting**Date:** Tuesday 23 January 2018**Time:** 10:00-11:30am**Venue:** Level 2, Conference Room 1, 187-209 Stanley Street, Townsville**Contacts:** Department: Ms Sandra Moore, Regional Executive Director
Ph: [redacted]**Person Meeting the Minister:** Ms Sandra Moore, Regional Executive Director
Ph: [redacted]**Parking Arrangements:** Ms Moore will be transporting the Minister and has access to an undercover carpark within the building.**Key attendees:** Mr Scott Stewart MP, Member for Townsville
Mr Aaron Harper MP, Member for ThuringowaChild, Family and Youth Meeting**Date:** Tuesday 23 January 2018**Time:** 12:00-1:30pm**Venue:** Level 2, Conference Room 2, 187-209 Stanley Street, Townsville**Contacts:** Department: Ms Sandra Moore, Regional Executive Director
Ph: [redacted]**Person Meeting the Minister:** Ms Sandra Moore, Regional Executive Director
Ph: [redacted]**Parking Arrangements:** Ms Moore will be transporting the Minister and has access to an undercover carpark within the building.**Key attendees:** Mr Scott Stewart MP, Member for Townsville
Mr Aaron Harper MP, Member for Thuringowa

Cleveland Youth Detention Centre Visit

Date: Tuesday 23 January 2018

Time: 2:30–4.30pm

Venue: Old Common Rd, Belgian Gardens

Contacts: Department: Ms Christine O'Brien, Acting Executive Director, Cleveland Youth Detention Centre

Ph:

Person Meeting the Minister: Christine O'Brien, Acting Executive Director, Cleveland Youth Detention Centre

Ph:

Sue Bailey, Acting Deputy Director, Cleveland Youth Detention Centre

Ph:

Key attendees: Mr Scott Stewart MP, Member for Townsville
Mr Aaron Harper MP, Member for Thuringowa

Parking Arrangements: Parking spaces will be made available in the main carpark marked/reserved with traffic cones adjacent to the Entry building. Ms Moore will be transporting the Minister.

Security Requirements: Visitors are requested to wear closed in footwear and observe an appropriate dress code. It is advisable not to bring valuables to the centre, and permission to bring laptops and mobile phones is required. The photographing of young people within the centre is not permitted.

Supervised Bail Accommodation, Mission Australia Visit

Date: Tuesday 23 January 2018

Time: 4.30pm – 5.30pm

Venue:

Contacts: Department: Mr David Goodinson, Regional Director, Far North and North Queensland Region

Ph:

Person Meeting the Minister: Mr David Goodinson, Regional Director, Far North and North Queensland Region

Ph:

Parking Arrangements: Ms Moore will be transporting the Minister

Townsville Stronger Communities Rapid Action Group

Date: Wednesday 24 January 2018

Time: 10:30–12:00pm

Venue: Townsville Rapid Action and Patrols (RAP) Building
Briefing Room, Level 1, 745 Riverway Drive, Condon

Contacts: Department: Ms Sandra Moore, Regional Executive Director
Ph:

Person Meeting the Minister: Ms Sandra Moore, Regional Executive Director
Ph:

Parking Arrangements: Ms Moore will be transporting the Minister and has access to a carpark within the building.

Key attendees: The Hon Coralee O'Rourke, Minister for Communities and Minister for Disability Services and Seniors
Mr Scott Stewart MP, Member for Townsville
Mr Aaron Harper MP, Member for Thuringowa

Kirwan Youth Justice Centre Visit

Date: Wednesday 24 January 2018

Time: 12:00–1:00pm

Venue: 109 Bamford Lane, Kirwan

Contacts: Department: Mr David Goodinson, Regional Director, Youth Justice Services Far North and North Queensland

Ph: Mobile phone numbers

Person Meeting the Minister: Mr David Olsen, Manager, Townsville North Youth Justice Service Centre

Ph:

Parking Arrangements: There will be a vacant car park in front of the Youth Justice Service Centre. Ms Moore will be transporting the Minister.

Key attendees: Mr Scott Stewart MP, Member for Townsville
Mr Aaron Harper MP, Member for Thuringowa

Meeting with Mayor Jenny Hill and the Inclusive Communities Committee

Date: Wednesday 24 January 2018

Time: 2:00 - 3:00pm

Venue: Council Chambers, Councillors Meeting Room, 103 Walker Street, Townsville

Contacts: Mr Stephen Beckett, General Manager – Community Engagement & Cultural Services,

Ph:

Person Meeting the Minister: Mr Stephen Beckett, General Manager – Community Engagement & Cultural Services

Parking Arrangements: Ms Moore will be transporting the Minister.

Key attendees: Ms Jenny Hill, Mayor
Ms Adele Young, Chief Executive Officer, Townsville City Council

Ms Sheree Bugden – Mission Australia

Ms Karissa Cameron – Zonta Club of Australia Metro Inc

Ms Rachel Cook – The Youth Network

Ms Kimberley Williams – KLP Family Law

Ms Babette Doherty – Victim Assist Queensland

Ms Paula La Rosa – Centacare North Queensland

Ms Natalie Marr – Crime Stoppers – Townsville Area Volunteer Coordinator

RTI

YOUTH ISSUES

Youth Chroming

- In late November 2017, two young people — [third party personal information] — died in separate incidents, after inhaling toxic chemical fumes — a practice known as chroming.
- The Department of Child Safety, Youth and Women (the department) does not fund a specific response to Volatile Substance Misuse; however, does fund the provision of information, advice, referral and case management support services to young people aged 12–18 years who are at risk of disconnection and their families. Services are tailored to the family/young person's needs and may include supporting them to address their substance misuse.
 - Intensive Family Support, Targeted Family Support, Secondary Support and an Aboriginal and Torres Strait Islander Family Wellbeing Service, provide case management, information, advice, referral, and support to develop family and household management skills.
 - Family and Child Connect enables families under stress to access the support they need as early as possible through information, assessment, advice, engagement and referral for support with the aim of preventing children from entering the statutory child protection system.
 - Youth support services provide assistance to young people aged 12–18 years who are at risk of disconnection from family/community or support networks, disengaging from school, training and/or employment, harm, including self-harm and homelessness. Youth Services provide information, advice, referral, support services and case management.
- A Volatile Substance Misuse service, previously provided by the Townsville Aboriginal and Torres Strait Islander Corporation for Health Services through departmental funding, ceased in 2015 as this service model was subject to the overall departmental youth program alignment to case management services.
- The Salvation Army Recovery Services Centre operates in Townsville with a young people's unit opening in 2018. The service will support children aged 13 years and over who have any addiction. The service is not funded by the department.

Youth Crime in Townsville

- Over the past 18 months, Youth Crime has been highly visible in both print and social media, with the local community and opposition calling on the government to respond.
- In 2016, the Townsville Stronger Communities Action Group (TSCAG) initiative was developed as a multi-agency group comprising senior representatives from different government agencies to help break the cycle of youth crime by coordinating and connecting a range of services for young people and their families.
- On 30 December 2017, the Townsville Bulletin reported Townsville's three Labor MPs had requested an urgent meeting with the Premier to discuss the city's youth crime crisis.
- The department provides \$2,741,938 per annum funding in the Townsville, Thuringowa and Burdekin electorates to provide support to young people aged 12–18 years who are or at risk of disconnection or homelessness.
- The department is negotiating a contract for \$167,225 per annum to deliver a new Family Support service targeting families with teens involved in high risk behaviours, and it is anticipated the service will commence by March 2018.
- The department, through Youth Justice, has provided a Community Youth Response (CYR) since 1 February 2017. CYR provides comprehensive diversion, bail and sentencing from the criminal justice response to young people aged 10–16 years. The initiative includes establishment of a specialist court list for high risk young people, integrated case management, cultural mentoring, alternative education and a diversion/safe place for young people.

YOUTH JUSTICE

- Ongoing media attention has created a perception of higher rates of youth crime within the Townsville region. Results provided by Youth Justice Performance and Reporting data, comparing from 1 January 2017 to 30 September 2017 to the same time period of 2016, show for the Townsville local government area there has been a:
 - reduction of over 37 per cent in total number of offences
 - reduction of over 19 per cent for distinct young people
 - reduction of over 42 per cent in motor vehicle offences
 - reduction of over 44 per cent in break and enter related offences.
- Transition of 17 year olds from Corrections to Youth Justice Services
- Implementation of the 83 recommendations from the Independent Review of Youth Detention Centres in Queensland (Kathryn McMillan Q.C. and Professor Megan Davis)
- Therapeutic model – Trauma Informed Practice & the 'Hawk Unit' model + Behaviour Support Team Psychologists
- Cultural Unit and First Nations Action Board
- Positive Behaviour Learning Model and Restorative Justice
- Vocational Educational Training programs & Transition to Success.

LOCAL MEDIA SCAN

- *Townsville Bulletin*, November 20 2017, 'Chroming escalating in Townsville'. The article reported the Townsville hospital had observed a spike in presentations of young people, due to the harmful effects of chroming.

CONSULTATION

Internal and External Consultation

- Ms Leanne Small, Acting Manager, Townsville Procurement and Contract Management
- Mr David Goodinson, Regional Director, Youth Justice Services Far North and North Queensland
- Mr David Olsen, Manager, Townsville North Youth Justice Service Centre
- Ms Christine O'Brien, Executive Director, Cleveland Youth Detention Centre.

ATTACHMENTS

- Attachment 2a – Domestic and Family Violence Stakeholders Meeting
- Attachment 2b – Child, Family and Youth Stakeholders Meeting
- Attachment 2c – Visit to Supervised Bail Accommodation
- Attachment 2d – Media opportunity - Townsville Aboriginal & Islander Health Service
- Attachment 2e – Townsville Stronger Communities Action Group

APPROVALS

- Ms Sandra Moore, Regional Executive Director, North Queensland Region, Disability Services and Seniors and Northern Region. Ph 4796 8601 / Mobile phone numbers (18/01/2017)
- Ms Kylie Phipps, Acting Deputy Director-General, Service Delivery and Practice. Ph 3224 7602 / RED obo A/DDG).