

# KEY MILESTONES FOR ACHIEVING INITIAL HSQF CERTIFICATION

FEBRUARY 2024

All funded non-government organisations that are required to demonstrate compliance with the Human Services Quality Framework (HSQF) through *certification* have up to 18 months to complete an independent third-party audit and achieve HSQF certification. To help planning and preparation, the key milestones below need to be met by organisations:



## Resources

HSQF website: [www.dcssds.qld.gov.au/our-work/human-services-quality-framework](http://www.dcssds.qld.gov.au/our-work/human-services-quality-framework)

## Need more assistance?

Queensland Council of Social Service (QCROSS) website: [www.qcross.org.au/sector-building/human-services-quality-framework-resources/](http://www.qcross.org.au/sector-building/human-services-quality-framework-resources/)